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				•
Inpati	ent	Pha	rma	cies

Name of the Facility:				 	
-					_
Date of Inspection	/	/			

Ref.	General Requirements	Yes	No	N/A	Remarks
	The pharmacy unit located for convenient access, staff				
12.3	control, and security. Direct access to loading dock and bulk				
12.5	storage is required if not located within the main pharmacy				
	unit. **				
3.2.6	Adequate lighting and ventilation for drug preparation and				
3.2.0	dispensing*				
12.6.4	Secured stores for accountable drugs, refrigerated stores				
12.0.4	and flammable goods storage**				
12.6.5	Dispatch area for deliveries to inpatient units. **				
18.5.4.	The Person in-charge is a DHA licensed Clinical Pharmacist				
10.5.4.	or Pharmacist.				
5.7.1	Taps to Hand Basins in pharmacies should be				
5.7.1	either elbow-action taps or automatic taps*				
18.6.4.	The main storage area for Narcotic drugs, Narcotic register				
	books and Narcotic prescription books are stored in a				
	special secured lockable cabinet(s) with the following				
	features:				
	a. Made of steel with internal hinges .				
	b. Have a double locking system.				
	c. Be securely fixed to the wall or floor.				
	d. Non-duplicable keys .				





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	e. Security/alarm system and/or security camera.		
18.6.5.	Narcotic drugs stored outside the pharmacy (medication		
	room) should be placed in a double locked steel cabinet		
	inside a secured medication room.		
14.2.13.b	A secured lockable steel cabinet(s) for Controlled Drugs.		
18.6.7.	The cabinet should be designated by a label and the key(s)		
	must be kept in the custody of the Person in-charge or the		
	authorized Deputy in-charge.		
5.7.2	Antiseptic Hand Rubs should be located so they are readily		
5.7.2	available for use.*		
22.3.4.	Providing an easy access to soap and water or hand		
22.5.4.	sanitizer for staff.		
4.2	Foot operated or other hands-free operated clinical and		
4.2	normal waste bins. *		
5.4.1	First aid kit, Fire services and egress/ exit signs will be		
	installed in accordance with the UAE Fire and Life Safety		
	Code, Dubai Universal Design Code.*		
8.6.	It is recommended to have a scientific pharmaceutical		
	reference in the pharmacy either as hard copy or electronic		
	format, such as but not limited to: BNF, Martindale: The		
	Complete Drug Reference.		
7.2.6.	Pharmacist supervises pharmacy technicians and pharmacy		
	trainees.		
7.3.4.	Pharmacy trainees and Technician shall NOT dispense		
	any Narcotics, Controlled and Semi Controlled		
	medications.		





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7.4.1.	Training pharmacists should have a valid DHA license.			
	Health facilities are authorized to apply for MOHAP non-			
17.3.	registered medicine approval through the issuance of an			
	import permit.			
15.3.1	Medical waste should not be disposed via the routine			
13.3.1	garbage collection system.			
	All expired/unusable medications, except the Narcotics,			
15.3.2.	needs to be returned to the drug stores from which they			
	were purchased.			
13	MEDICATION PREPARATION, COMPOUNDING AND LAB	LLING	i	
13.1.2.	Medication preparation takes place in a clean and safe			
	area.			
13.1.5.	All medications are properly prepared, labeled, checked			
	and recorded.			
13.1.6.	The product label must include all necessary information			
	for appropriate administration and the initials of the			
	persons who prepared and checked the product.			
13.1.7.	The final product may also include any necessary			
	auxiliary labels, storage requirements and expiration			
	date.			
12.7.3.2	The room kept on positive pressure and be accessed via			
12.7.5.2	an anteroom. **			
	Electronic door management system to prevent the			
12.7.3.4	opening of both doors in the anteroom at the same time.			
	**			





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	Hand washing settings provided immediate outside the		
12.7.3.5	aseptic (clean) rooms in adjoining anteroom; hand basins		
	are not to be located within the aseptic (clean) rooms. **		
12.7.3.6	An intercom system provided between aseptic (clean)		
	rooms and anteroom. **		
12.7.3.7	High-resolution Close Circuit Television (CCTV) cameras		
12.7.3.7	for remote monitoring. **		
13.2.8.	The Aseptic Room and the Cytotoxic Room are Clean		
	Rooms for the manufacturing of medications in a sterile		
	environment. The room will contain laminar flow cabinets		
	and/ or isolators for sterile preparation, and must be		
	accessed via an Anteroom.		
13.2.9.	Special air-conditioning systems that provide either positive		
	pressure or negative pressure will be required in sterile		
	medication preparation.		
13.2.10.	The Cytotoxic room should have a negative pressure while		
	any other clean room may have a positive pressure.		
13.2.18.	Nonessential material (e.g., labels, calculators, excess		
	syringes or needles, pens, pencils, etc.) should not be		
	placed near the preparation/buffering area.		
13.2.35.g	Visual confirmation that compounding personnel are		
	properly wearing appreciate items and types of		
	protective garments, including eye protective and face		
	mask.		
13.2.35.i	Visual inspection to ensure the absence of particulate		
	matter in solutions.		





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13.2.36.	Documentation and records should be kept and maintained for all compounded products.		
14.2.	Storage:		
14.2.2.	All Drug Storage Areas is to be fitted with temperature and humidity controls.		
14.2.3.	Medications should be stored within an adequate storage area in the pharmacy, inpatient care units or the nursing station in the clinical unit, if applicable.		
14.2.6.	Storage areas are designed to ensure the following good storage conditions: Proper cleanliness and hygiene. Dryness (relative humidity not more than 60%). Temperature within acceptable limits (8-25 degrees Celsius). All stored goods and materials are kept off the floor. Suitable spaces to permit cleaning and inspection. Pallets are to be kept in a good state of cleanliness and repair.		
14.2.7.a	For medications and pharmaceutical products that require be stored at room temperature; the temperature should be maintained between 15-25 degrees Celsius.		
14.2.7.d	For medications and pharmaceutical products that require storage in a refrigerator; the refrigerator temperature should be maintained between 2-8 degrees Celsius.		





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14.2.7. e	For medications and pharmaceutical products that require		
	storage in a freezer; temperature should not exceed 0		
	degree Celsius.		
	Vaccines, should be stored in a separate refrigerator where		
14.2.7.f	temperature control is between 2 and 8 degrees Celsius.		
	Refer to DHA Immunization Guidelines for further details.		
14.20	Food and drink are not be stored in the medication		
14.2.0.	refrigerator or in areas for mediation storage.		
14.20	A temperature monitoring system may be installed and		
14.2.9.	connected to a centralized alarm/ warning system.		
	A sufficient back-up emergency power supply for the		
14.210	refrigerator should be available to ensure protection and		
14.2.10.	safety of medication in the event of an emergency power		
	cut.		
	A digital thermometer is required to be available in the		
14.2.11.	pharmacy, storage area and medication refrigerator to		
14.2.10. 14.2.11. 14.2.12. 14.2.15	ensure the validity and stability of the products.		
14212	Temperature and humidity monitoring charts readings		
14.2.12.	should be logged on a separate sheet at least twice daily.		
14.2.15	Expiry/Recall:		
	Any medication with an unknown expiration date may be		
14.3.6.			
'	treated as an expired medication and disposed.		
14.27	All expired and outdated medications has to be collected, labeled clearly as expired or outdated, and isolated from		
14.3.6.			

No. HRS/HPSD/PG/01/2021





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	the DHA policy for Medications Disposal and Waste			
	Management.			
14.4.5.	All recalled batch medications has to be returned to the			
14.4.5.	drug stores from which they were purchased.			
18	NARCOTIC, CONTROLLED AND SEMI CONTROLLED DRU	GS		
	Health facilities conduct regular educational and training			
18.3.2.	for Health Professional (HP) regarding handling and			
18.3.2.	dispensing of Narcotics, CD and SCD to ensure quality of			
	handling and practice.			
	Assign an appropriately qualified and trained DHA licensed			
18.4.1.	healthcare professional (Anesthesiologist, Clinical			
	Pharmacist or Pharmacist)			
	An experienced licensed nurse(s) (head or in-charge nurse)			
18.4.2.	should be responsible for the Narcotics, CD and SCD in the			
10.4.2.	health facility's medication rooms e.g. in-patient units,			
	emergency room.			
	The Person in-charge for each setting is set out below:			
	In Hospital/Inpatient pharmacy: DHA licensed Clinical			
18.4.4.	Pharmacist or Pharmacist.			
10.4.4.	In Day Surgical Centers (DSC) /Ambulatory			
	pharmacies: DHA licensed Clinical Pharmacist,			
	Pharmacist, or Anesthesiologist .			
	The Narcotics, CDs and SCDs In-Charge seeking annual			
18.4.6.	leave/emergency leave resignation or others are expected			
10.4.0.	to notify HRS using Narcotics, CDs and SCDs Stock			
	Handover form.			





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	The main storage area for Narcotic drugs, Narcotic register		
	books and Narcotic prescription books are stored in a		
	special secured lockable cabinet(s) with the following		
18.6.4.	features:		
	a. Made of steel with internal hinges .		
	b. Have a double locking system.		
	c. Be securely fixed to the wall or floor.		
	d. Non-duplicable keys .		
	e. Security/alarm system and/or security camera.		
	Narcotic drugs stored outside the pharmacy (medication		
18.6.5.	room) should be placed in a double locked steel cabinet		
	inside a secured medication room.		
	CD and SCD register book should be stored in separate		
18.6.6.	cabinet in a special secured lockable cabinet made of steel		
18.6.6.	with a single locking system.		
	The cabinet should be designated by a label and the key(s)		
18.6.7.	must be kept in the custody of the Person in-charge or the		
	authorized Deputy in-charge.		
	If the physician or dentist prescribe Narcotics, CD and SCD		
18.7.2.	for incompetent patients, dispensing shall be limited to the		
	patient's parents or legal guardian.		
18.7.3.d	Each Narcotic dose shall be prescribed on a separate		
10.7.5.0	prescription (for Inpatient Units).		
18.7.3.e	Refill prescriptions for Narcotics is prohibited.		
18.8.1.b	After administration of the Narcotic drug, the dose should		
10.0.1.0	be recorded and signed by DHA licensed treating physician		





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	and another member of clinical staff in the Narcotic		
	prescription form. The form shall be stamped and filled		
	completely.		
	All dispensed quantities in the pharmacy needs to be		
18.8.1.c	recorded in the Narcotic register book by the Person in-		
10.0.1.0	charge, and the authorized personnel in the inpatient		
	units/clinical areas.		
	Each entry into the Narcotics register book must be		
18.8.1.d	accurate, legible, with clear handwriting and includes the		
10.0.1.0	prescription number and patient name and their health		
	record number.		
	In the inpatient units and other clinical areas, the Narcotic		
18.8.1.e	nurse in-charge shall dispense Narcotics to the patient		
	through a formal Narcotic prescription.		
	In the pharmacy, the Pharmacist in-charge shall reconcile		
18.8.1.f	the Narcotic order with the Narcotic prescription and check		
10.0.1.1	the authorized personnel signature prior to dispensing the		
	drug.		
	The validity of the Narcotic drug prescription shall not be		
18.8.1.h	more than three (3) days from the date of issuing the		
	prescription by the treating physician.		
	Discarding all unused Narcotic shall be recorded and signed		
18.8.1.k	on the Narcotic prescription form and counter-signed by a		
	witness on the same day.		
18.8.1.n	The dose shall be recorded in the Narcotics register book.		
18.8.2.c	Pharmacist shall retain all the Electronic prescription		





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	records in the health facility for a minimum of five (5) years.			
18824	All dispensed quantities of CD shall be recorded in the CD $$			
10.0.2.0	register book by the Person in-charge.			
19936	SCD Electronic prescriptions shall be retained in the health			
10.0.5.0	facility for a minimum of two (2) years.			
10024	The dispensed drugs shall be recorded in the SCD register			
10.0.3.u	book by the Person in-charge.			
1902	Narcotics, CD and SCD register books shall be used only by			
10.9.5.	the authorized persons.			
1807	Entries into the register books should be maintained as per			
18.9.4. 18.9.5	applicable UAE laws and regulations			
1805	The Narcotic, CD and SCD register books should be stored			
	in the health facility for five (5) years after completion.			
10113	Any drug discrepancies are to be reported to HRS as an $$			
10.11.5.	incident using the Drug Incident Report Form			
	All inpatient units and clinical areas within the Hospital			
18.13.1.	setting shall return any expired/damaged/unusable stock			
	of Narcotic, CD and SCD to the hospital pharmacy.			

Clinical Audit Staff	Name	Signature	Date
Team Leader			
Inspection Member			
Inspection Member			
Inspection Member			





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Inpatient Pharmacies

Inspection Member				
Summary of Findings and Recommendations for the Facility:				
		-		
Date of Next Visit:				
Summary of Findings and Recommendations to DHA Management:				

References:

- 1- DHA Pharmacy Guideline 2021.
- 2- *DHA Health Facility Guidelines 2019, Part B Health Facility Briefing & Design, 370 Pharmacy Unit .
- 3- ** Cabinet Decision no. (47) of 2018 adopting the unified national standards for hospitals.