

Current issue date: Expiry date: Certificate identity number: 19 December 2024 18 December 2025 10660354 Original approval(s): ISO 10002 - 19 December 2024

Certificate of Approval

This is to certify that the Management System of:

Dubai Health Authority

SAS Building, Al Jaddaf, Dubai, United Arab Emirates

has been approved by LRQA to the following standards:

ISO 10002:2018

Approval number(s): ISO 10002 - 00047390

The scope of this approval is applicable to:

Handling Customer Feedback process through the Customer Happiness Department and Clinical Governance Committees Office in Dubai Health Authority Head Quarters located in the SAS Building, AI Jaddaf location

Juin Bunha

Luis Cunha

Area Operations Manager - North Asia & SAMEA

Issued by: LRQA Limited - Dubai Branch

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