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Urgent Care and Emergency Services Inspection Checklist- Final

Name of the Facility:			
Date of Inspection:	/_	/	

Ref.	Description	Yes	No	N/A	Remarks				
5	STANDARD ONE: REGISTRATION AND LICENSURE PROCEDURES								
5.4.	The health facility shall develop the following policies								
J.4.	and procedures including but not limited to:								
5.4.1.	Surge capacity and diversion policy								
5.4.2.	Disaster management.								
5.4.3.	Emergency action plan.								
5.4.4.	Incident reporting.								
5.4.5.	Sentinel events.								
5.4.6.	Infection control measures and hazardous waste								
5.4.0.	management.								
5.4.7.	Medication management.								
5.4.8.	Patient acceptance criteria.								
5.4.9.	Patient assessment and admission.								
5.4.10.	Patient discharge								
5.4.11.	Patient referral or transfer.								
5.4.12.	Registration policy.								
5.4.13	Interfacility transfer								
5.4.14.	Quality improvement plan.								
5.4.15.	Management of healthcare information.								
5.4.16.	Patient education and Informed consent.								
5.4.17.	Patient health record.								
5.4.18.	Patient privacy.								

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5.4.19.	Staff job description, qualification and education.		
5.4.20.	Triage and registration system.		
5.7.	The health facility shall:		
	Maintain charter of patients' rights and responsibilities		
5.7.1.	posted at the entrance of the premise in two languages		
	(Arabic and English).		
	Install and operate equipment required for provision of		
5.7.3.	the proposed services in accordance to the		
	manufacturer's specifications.		
	Display appropriate signage with the type of service and		
5.7.4.	working hours, clearly visible at the entrance of health		
	facility.		
	Be equipped to provide services and manage case mix		
5.7.5.	including People of Determination and mental health		
	patients.		
	The health facility shall have crutches and wheel chairs		
a.	available to patients who need them before or after		
	treatment.		
5.8.	The health facility shall ensure it has in place adequate		
5.6.	lighting and utilities, including the following:		
5.8.1.	Temperature controls.		
5.8.2.	Water taps, sinks and drains.		
5.8.3.	Medical gases.		
5.8.4.	Lighting.		
5.8.5.	Electrical outlets.		
5.8.6.	Communications.		
	All UCCs shall align with the DHA Guidelines for Heath		
5.9.	facility design; section B, 360- Outpatients Unit for		
	further guidance.		
5.10.	All Emergency units shall align with the DHA Guidelines		
J.1U.	for Heath facility design; section B, 120- Emergency		

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	Unit for further guidance.		
5.11.	The health facility shall have IT, Technology and Health		
5.11.	Records services which includes and not limited to:		
5.11.1.	Electronic health records and patient information		
J.11.1.	systems.		
5.11.3.	Shall develop a plan to integrate electronic medical		
5.11.5.	system with NABIDH project.		
5.11.4.	Picture archiving communications systems (PACS)		
J.11.4.	should be in place for access to patient imaging results.		
5.11.6.	Telehealth technology and support services where		
3.11.0.	applicable.		
5.11.8.	Patient call, nurse assist call, emergency call systems.		
	Telephones should be available in all offices, at all staff		
5.11.9.	stations, in the clerical area and in all consultation and		
	other clinical rooms.		
5.14.2.	Patient Assessment, Diagnosis and Stabilisation:		
a.	The health facility should have organizational plans in		
a.	place to avoid crowding in the health facility.		
5.14.3.	Patient transfer:		
	Urgent care centers shall transfer patients with an		
a.	immediate risk or threat to life, limb, body function or		
a.	long-term health to an emergency unit by interfacility		
	ambulance.		
6	STANDARD TWO: URGENT CARE CENTER		
6.4.	Health facilities providing urgent care services shall		
0.4.	have the following specifically designed areas:		
6.4.1.	Examination room(s).		
6.4.2.	Designated isolation room(s).		
6.4.3.	A separate waiting area.		
6.4.4.	Patient bathroom(s).		
6.5.	All UCC shall have the following services:		

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6.5.1.	Ancillary services:			
a.	On site availability of plain x-ray facilities.			
Ь.	On site point of care testing and shall comply with the			
.	DHA standards for Point of care testing.			
C.	Access to advanced radiological and laboratory services.			
i.	In house			
ii.	Via an agreement contract			
6.5.3.	Referral and Patient Transfer services:			
	In addition to the above requirements, There shall be a			
a.	Memorandum of understanding (MOUs) between the			
a.	UCC and multiple hospitals to continue patient care			
	once the patient is stabilised.			
6.7.	UCC shall have the minimum medical Equipment and			
0.7.	supplies listed in Appendix 2			
7	STANDARD THREE: EMERGENCY UNIT			
7.4	All emergency units shall have the following designated			
7.4.	All emergency units shall have the following designated facility design requirements:			
7.4. 7.4.1.				
	facility design requirements:			
7.4.1.	facility design requirements: Entrance and reception area, receiving of patients.			
7.4.1. 7.4.2.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments.			
7.4.1. 7.4.2. 7.4.3.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room.			
7.4.1. 7.4.2. 7.4.3. 7.4.4.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station.			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room.			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5. 7.4.6.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room. Designated isolation room(s).			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5. 7.4.6. 7.4.7.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room. Designated isolation room(s). Patient Resuscitation Bay(s)			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5. 7.4.6. 7.4.7.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room. Designated isolation room(s). Patient Resuscitation Bay(s) Availability of a specialised resuscitation bed.			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5. 7.4.6. 7.4.7.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room. Designated isolation room(s). Patient Resuscitation Bay(s) Availability of a specialised resuscitation bed. Enough space is available for a 360-degree access to all			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5. 7.4.6. 7.4.7. a. b.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room. Designated isolation room(s). Patient Resuscitation Bay(s) Availability of a specialised resuscitation bed. Enough space is available for a 360-degree access to all parts of the patient for uninterrupted procedures.			
7.4.1. 7.4.2. 7.4.3. 7.4.4. 7.4.5. 7.4.6. 7.4.7. a. b.	facility design requirements: Entrance and reception area, receiving of patients. Patient waiting areas, with refreshments. Security room. Staff station. Triage Assessment area/ vital sign room. Designated isolation room(s). Patient Resuscitation Bay(s) Availability of a specialised resuscitation bed. Enough space is available for a 360-degree access to all parts of the patient for uninterrupted procedures. Easy access from the ambulance entrance.			

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7.4.10.	Assessment/Treatment room(s).				
7.4.11.	Medication room.				
7.4.12.	Procedure room(s)				
7.4.13.	Support areas which should include:				
a.	Clean utility room.				
b.	Dirty utility room.				
c.	Medical Disposal room.				
d.	Equipment store room.				
7.4.14.	Staff Areas which should include:				
a.	Male and female changing rooms (toilets, shower and lockers).				
b.	Staff Room.				
C.	Offices and workstations.				
d.	Meeting rooms that may be used for education and teaching functions.				
7.4.15.	Ambulance Receiving Base and Helicopter landing site (HLS)				
a.	All Emergency services shall have an ambulance service.				
b.	Helicopter landing site is mandatory in rural emergency services.				
7.4.16.	Optional areas may include:				
a.	Paediatric Assessment/Short Stay.				
b.	Mental Health Assessment Rooms.				
C.	Short-Stay Unit/Emergency Medical Unit for extended observation and management of patients.				
7.5.	All EUs shall have the following units with 24/7 access to:				
7.5.1.	Radiology unit.				
7.5.2.	Laboratory unit				
7.5.3.	Pharmacy unit				

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7.5.4.	Medical records.		
7.5.5.	Mortuary unit		
7.6.	All Hospital based EUs shall have the additional		
7.0.	following units with 24/7 access to:		
7.6.1.	Inpatient unit for medical and surgical wards.		
7.6.2.	Outpatients unit for patient follow-up and referrals.		
7.6.3.	Intensive care unit.		
7.6.4.	Operating unit		
7.6.5.	Sterile supply unit (SSU) to obtain sterile equipment		
7.0.5.	for surgical emergencies.		
7.6.6.	Service units such as catering.		
7.7.	All EUs shall have the following services:		
7.7.1.	Ancillary services:		
a.	Radiological diagnostic services which includes with but		
u.	not limited to the following (APPENDIX 3):		
i.	Conventional radiography		
ii.	Ultrasonography with doppler.		
iii.	Computed Tomography (CT) scan.		
b.	Access (in house or contract) to Magnetic Resonance		
.	Imaging (MRI).		
C.	Cardiac services for Doppler studies and 12-Lead ECG		
	and rhythm strips.		
d.	Pulmonary services which includes but not limited to		
	the following:		
i.	Blood gas determination		
ii.	CO oximetry.		
iii.	Peak flow determination		
iv.	Pulse oximetry		
e.	Foetal monitoring (non-stress test)/uterine monitoring		
c.	in applicable facilities.		

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g.	Pathology lab.		
7.0	All EUs shall have the Medical Equipment and Supplies		
7.9.	listed in Appendix 5		
8	STANDARD FOUR: PEDIATRIC EMERGENCY UNITS		
	In addition to the designated facility requirements in		
8.4.	EU, paediatric emergency services shall ensure the		
	following:		
8.4.1.	The emergency environment must be safe for children.		
	Children must be separated from distressing sights and		
8.4.2.	sounds of other patients, with some separation from in		
	the main waiting area.		
	The EU must contain enough child-orientated		
8.4.4.	treatment rooms (depending on the proportion of child		
0.4.4.	EU attenders) with sufficient space to accommodate		
	family members.		
	Areas dedicated for children should be clearly		
8.4.5.	designated, furnished, and decorated in a manner that is		
0.1.5.	colourful, comfortable and safe for both patients and		
	their parents or guardians.		
8.4.6.	Breast-feeding and nappy changing rooms should be		
	available.		
8.4.7.	Critical Care area which includes ICU and NICU.		
8.5.	In addition to the ancillary services in EU. The following		
0.5.	Mandatory services should be provided on-site:		
8.5.1.	Respiratory Therapy.		
8.5.2.	Social workers and counsellors.		
8.5.3.	Mental health services.		
8.5.4.	Child protective services.		
8.5.5.	Physical Therapy.		
8.5.6.	Public Relation Officer.		
8.8.	The EU shall have in place policies and procedures		

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	about child protection and child abuse including:		
8.8.1.	Clinical assessment of a child.		
8.8.2.	Recognition of possible child abuse.		
8.8.3.	Initial management of a child with possible or suspected abuse.		
8.8.4.	Notification of appropriate authorities about a case of possible or suspected child abuse.		
8.10.	All emergency Units should be fully equipped with appropriate paediatric sized equipment, refer Appendix 6.		
8.11.	Ambulances in paediatric emergency services should be equipped with paediatric sized equipment as well as space to accommodate a parent or guardian during transportation.		
9	STANDARD FIVE: MATERNITY EMERGENCY UNIT		
	All maternity EUs should be adequately designed to receive patients with the layout and equipment as		
9.3.	mentioned above in a general Emergency Unit and aligned with the DHA Health facility Guidelines Emergency Unit and should further include:		
9.3.	aligned with the DHA Health facility Guidelines		
	aligned with the DHA Health facility Guidelines Emergency Unit and should further include: Breast-feeding and nappy changing rooms should be		
9.3.1.	aligned with the DHA Health facility Guidelines Emergency Unit and should further include: Breast-feeding and nappy changing rooms should be available.		
9.3.1. 9.3.2.	aligned with the DHA Health facility Guidelines Emergency Unit and should further include: Breast-feeding and nappy changing rooms should be available. Critical Care area which includes ICU and NICU. All maternity EU shall have access to surgical consult		
9.3.1. 9.3.2. 9.4.	aligned with the DHA Health facility Guidelines Emergency Unit and should further include: Breast-feeding and nappy changing rooms should be available. Critical Care area which includes ICU and NICU. All maternity EU shall have access to surgical consult services, labour and delivery suites. In addition to the ancillary services in EU Services. The following Mandatory services should be provided on-		
9.3.1. 9.3.2. 9.4. 9.5.	aligned with the DHA Health facility Guidelines Emergency Unit and should further include: Breast-feeding and nappy changing rooms should be available. Critical Care area which includes ICU and NICU. All maternity EU shall have access to surgical consult services, labour and delivery suites. In addition to the ancillary services in EU Services. The following Mandatory services should be provided on- site:		

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9.5.4.	Child and women protective services.		
9.5.5.	Physical Therapy.		
9.5.6.	Public Relation Officer.		
	If no surgical or medical services are available, on-site,		
9.9.	maternity EUs should have clear policies in place for		
	transfer of patients to other facilities if the need arises.		
	The EU shall have in place policies and procedures		
9.10.	about suspected maternal neglect, sexual abuse,		
	intimate partner violence and child protection.		
	All Maternal emergency services should be fully		
9.11.	equipped with appropriate equipment and supplies,		
9.11.	including neonatal sized equipment, maintained for the		
	Maternity Emergency unit. Refer to Appendix 7.		
9.12.	Policies, Procedures and Protocols other than the		
J.12.	general mentioned above are as follows:		
9.12.1.	Triage patients in adherence to internationally accepted		
J.12.1.	and validated modified triage acuity scores such as:		
a.	Modified Early Obstetric Warning Signs (MEOWS).		
	Maternal-Foetal Triage Index (MFTI), whenever		
b.	applicable, in addition to Emergency Severity Index		
	(ESI).		
C.	Canadian Triage and Acuity Scale (CTAS) to measure		
C.	acuity.		
	During disaster event, it must have plans set in place		
9.12.2.	for the care of pregnant patients with anticipated		
	induction or scheduled deliveries.		
	Maternity emergency services must have policies for		
a.	the appropriate triaging, referral or triaging away of		
	patients depending on the available resources.		
	Must unify triage acuity tools for the pregnant patient		
b.	utilized during disaster preparedness and activation.		
	These may include CTAS, ESI, MFTI, MEOWS, as		

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described above, or The Obstetric Triage by Resource				
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STANDARD SIX: FREE-STANDING EMERGENCY UNIT				
The FSEU shall require the same ancillary services on-				
site to that of an EU.				
If patient care mandates access to other medical				
services, such as surgical, orthopaedic, or medical sub-				
specialties, then an FSEU should have a clear policy set				
forth for such patient disposition and transfer to other				
facility.				
Satellite emergency unit shall maintain the same				
monitoring and oversight of the off-campus emergency				
unit as it does for any other of its units.				
There shall be appropriate equipment and supplies				
maintained for the FSEC to include, but not limited to:				
Vital sign monitoring equipment, including, but not				
limited to:				
Thermometers.				
Cardiac monitors for heart rate monitoring with				
defibrillating, pacing and cardioversion capabilities.				
Oxygen saturation monitors, co-oximetry devices.				
Blood pressure monitoring devices with adequately				
sized cuffs.				
Weight Scale.				
Point of care devices for rapid glucose and ketone levels				
check.				
Immediately available oxygen with flow meters and				
masks or equivalent with available mechanical suction.				
Airway maintenance and resuscitation equipment to				
	The FSEU shall require the same ancillary services onsite to that of an EU. If patient care mandates access to other medical services, such as surgical, orthopaedic, or medical subspecialties, then an FSEU should have a clear policy set forth for such patient disposition and transfer to other facility. Satellite emergency unit shall maintain the same monitoring and oversight of the off-campus emergency unit as it does for any other of its units. There shall be appropriate equipment and supplies maintained for the FSEC to include, but not limited to: Vital sign monitoring equipment, including, but not limited to: Thermometers. Cardiac monitors for heart rate monitoring with defibrillating, pacing and cardioversion capabilities. Oxygen saturation monitors, co-oximetry devices. Blood pressure monitoring devices with adequately sized cuffs. Weight Scale. Point of care devices for rapid glucose and ketone levels check. Immediately available oxygen with flow meters and masks or equivalent with available mechanical suction.	Allocation for Inpatient tool (OB TRAIN). In the case of disasters or evacuations, special care should be taken not to separate mothers from their new-borns. STANDARD SIX: FREE-STANDING EMERGENCY UNIT The FSEU shall require the same ancillary services onsite to that of an EU. If patient care mandates access to other medical services, such as surgical, orthopaedic, or medical subspecialties, then an FSEU should have a clear policy set forth for such patient disposition and transfer to other facility. Satellite emergency unit shall maintain the same monitoring and oversight of the off-campus emergency unit as it does for any other of its units. There shall be appropriate equipment and supplies maintained for the FSEC to include, but not limited to: Vital sign monitoring equipment, including, but not limited to: Thermometers. Cardiac monitors for heart rate monitoring with defibrillating, pacing and cardioversion capabilities. Oxygen saturation monitors, co-oximetry devices. Blood pressure monitoring devices with adequately sized cuffs. Weight Scale. Point of care devices for rapid glucose and ketone levels check. Immediately available oxygen with flow meters and masks or equivalent with available mechanical suction.	Allocation for Inpatient tool (OB TRAIN). In the case of disasters or evacuations, special care should be taken not to separate mothers from their new-borns. STANDARD SIX: FREE-STANDING EMERGENCY UNIT The FSEU shall require the same ancillary services onsite to that of an EU. If patient care mandates access to other medical services, such as surgical, orthopaedic, or medical subspecialties, then an FSEU should have a clear policy set forth for such patient disposition and transfer to other facility. Satellite emergency unit shall maintain the same monitoring and oversight of the off-campus emergency unit as it does for any other of its units. There shall be appropriate equipment and supplies maintained for the FSEC to include, but not limited to: Vital sign monitoring equipment, including, but not limited to: Thermometers. Cardiac monitors for heart rate monitoring with defibrillating, pacing and cardioversion capabilities. Oxygen saturation monitors, co-oximetry devices. Blood pressure monitoring devices with adequately sized cuffs. Weight Scale. Point of care devices for rapid glucose and ketone levels check. Immediately available oxygen with flow meters and masks or equivalent with available mechanical suction.	Allocation for Inpatient tool (OB TRAIN). In the case of disasters or evacuations, special care should be taken not to separate mothers from their new-borns. STANDARD SIX: FREE-STANDING EMERGENCY UNIT The FSEU shall require the same ancillary services onsite to that of an EU. If patient care mandates access to other medical services, such as surgical, orthopaedic, or medical subspecialties, then an FSEU should have a clear policy set forth for such patient disposition and transfer to other facility. Satellite emergency unit shall maintain the same monitoring and oversight of the off-campus emergency unit as it does for any other of its units. There shall be appropriate equipment and supplies maintained for the FSEC to include, but not limited to: Vital sign monitoring equipment, including, but not limited to: Thermometers. Cardiac monitors for heart rate monitoring with defibrillating, pacing and cardioversion capabilities. Oxygen saturation monitors, co-oximetry devices. Blood pressure monitoring devices with adequately sized cuffs. Weight Scale. Point of care devices for rapid glucose and ketone levels check. Immediately available oxygen with flow meters and masks or equivalent with available mechanical suction.

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	include:		
a.	Resuscitation bags,		
b.	Laryngoscopies,		
C.	Blades of varying sizes and shapes,		
d.	Endotracheal tubes,		
e.	Cricothyrotomy tubes, and		
f.	Adapters.		
10.11.3.	FSEU should include the following devices:		
a.	Ventilation devices.		
b.	Nebulization devices.		
10.11.4.	Spine immobilization equipment to include rigid and/or		
10.11.4.	semi-rigid collars.		
	Complete intravenous infusion sets and cannulation		
10.11.5.	equipment, with Intravenous catheter needles of		
10.11.5.	multiple sizes (14 Gauge to 24 Gauge needles), and		
	Intravenous poles and rapid infusers.		
10.11.6.	Intraosseous cannulation equipment with adult and		
10.11.0.	paediatric sizes available.		
10.11.7.	Adult and Paediatric crash carts fully equipped with		
10.11.7.	different size equipment and periodically checked.		
10.11.8.	Otoscope, fundoscopy device, stethoscope, torch and		
10.11.8.	tongue depressors.		
10.11.9.	Different size splints, bandages and slings.		
10.11.10.	Laceration repair kit, suturing material, adhesive		
10.11.10.	bandages.		
10.11.11.	Foley's Catheters of multiple sizes, Coude catheters,		
10.11.11.	Nasogastric tubes.		
10.11.12.	Newborn and paediatric resuscitation equipment.		
101112	Equipment for managing hypothermia (Blankets, warm		
10.11.13.	humidifiers).		
10.11.14.	Lumbar Puncture sets, Central line cannulation kits,		
			·

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	Thoracotomy tubes.			
10.11.15.	Wheelchairs and mobility assistance devices.			
10.11.16.	ECG machine.			
	There shall be appropriate equipment and supplies			
10.12.	maintained for the Free-Standing Emergency Unit as			
	mentioned in Appendix 5.			
11	STANDARD SEVEN: RURAL EMERGENCY UNIT			
11.5.	Permitted services for the rural EU shall include the			
	following:			
	Diagnostic as well as laboratory services like x-ray,			
11.5.1.	ultrasound, and computed tomography (CT) scanning,			
11.5.1.	routine haematology, chemistry studies, pregnancy			
	testing, and cardiac enzymes available on-site.			
11.5.2.	Intravenous (IV) medications, including resuscitative			
11.5.2.	medications, IV fluids and narcotics available.			
	If no surgical or medical services are available on-site,			
11.6.1.	tele-health consultation with specialized providers			
	should be utilized.			
	If patient care mandates immediate access to other			
11.11.2.	medical services, EUs should have a clear policy set			
11.11.2.	forth for such patient disposition and transfer to other			
	facility.			
11.13.	Rural EUs must have local EMS and HLA services to			
11.15.	facilitate patient flow and transfers of patients.			
	There shall be appropriate equipment and supplies			
11.14.	maintained for the Rural Emergency Unit as mentioned			
	in Appendix 5.			
APPENDIX 1:	THE 5-LEVEL TRIAGE SYSTEM FOR EMERGENCY UNIT	Г		
Level	Status/ Time to assessment			
Level I	Resuscitation (See patient immediately)			
Level II	Emergency (Within 15 minutes)			

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Level III	Urgency (Within 30 minutes)				
Level IV	Less Urgency (Within 60 minutes)				
Level V	Non Urgency (Within 120 minutes)				
APPENDIX 2:	MEDICAL EQUIPMENTS AND SUPPLIES IN URGENT (CARE SET	TING		
A2.1.	Vital signs measuring and monitor.				
A2.2.	Pulse oximetry.				
A2.3.	Thermometer.				
A2.4.	Glucometer.				
A2.5.	Urine Analysis (available within 20 minutes)				
A2.6.	Otoscopes, fundoscopy, stethoscope.				
A2.7.	Torch and tongue depressor.				
A2.8.	Laceration repair kit with suturing material.				
A2.9.	Nebulizer and Steam inhaler.				
A2.10.	Splints, crepe bandage and arm sling.				
A2.11.	ECG machine.				
A2.12.	Crash Cart.				
A2.13.	AED				
APPENDIX 3:	RADIOLOGIC, IMAGING AND OTHER DIAGNOSTIC SE	RVICES II	N EMERG	ENCY UN	ITS
	RADIOLOGIC, IMAGING AND OTHER DIAGNOSTIC SE The following should be available 24 hours a day for	RVICES II	N EMERG	ENCY UN	ITS
APPENDIX 3:	·	RVICES II	N EMERG	ENCY UN	ITS
A3.1.	The following should be available 24 hours a day for	RVICES II	N EMERG	ENCY UN	ITS
	The following should be available 24 hours a day for emergency patients.	RVICES II	N EMERG	ENCY UN	ITS
A3.1.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of	RVICES II	NEMERG	ENCY UN	ITS
A3.1. A3.1.1.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures;	RVICES II	NEMERG	ENCY UN	ITS
A3.1.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of	RVICES II	NEMERG	ENCY UN	ITS
A3.1. A3.1.1.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of obstetrics/gynecologic, cardiac and hemodynamic	RVICES II	NEMERG	ENCY UN	ITS
A3.1. A3.1.1.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of obstetrics/gynecologic, cardiac and hemodynamic problems and other urgent conditions and Doppler	RVICES II	NEMERG	ENCY UN	ITS
A3.1.1. A3.1.2.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of obstetrics/gynecologic, cardiac and hemodynamic problems and other urgent conditions and Doppler studies.	RVICES II	NEMERG	ENCY UN	ITS
A3.1.1. A3.1.2.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of obstetrics/gynecologic, cardiac and hemodynamic problems and other urgent conditions and Doppler studies. Computed tomography;	RVICES II	NEMERG	ENCY UN	ITS
A3.1.1. A3.1.2. A3.1.3.	The following should be available 24 hours a day for emergency patients. Standard radiologic studies of bony and soft-tissue structures; Emergency ultrasound services for the diagnosis of obstetrics/gynecologic, cardiac and hemodynamic problems and other urgent conditions and Doppler studies. Computed tomography; The following services should be available on an urgent	RVICES II	N EMERG	ENCY UN	ITS

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	presenting case.			
A3.2.1.	Radiographic:			
A3.2.1.1.	Arteriography/venography.			
A3.2.1.2.	Dye-contrast studies (intravenous pyelography,			
A3.2.1.2.	gastrointestinal contrasts, and others)			
A3.2.1.3.	Magnetic resonance imaging services or the ability to			
A3.2.1.3.	arrange for urgent MRI.			
APPENDIX 5:	EQUIPMENT AND SUPPLIES FOR THE EMERGENCY U	JNIT		
	The items mentioned below should be available for			
	instant use. The list does not include routine medical or			
	surgical supplies such adhesive bandages, gauze pads			
	and suture material. It does not also include routine			
	office items such as paper, desks, paper clips, and chairs.			
A5.1.	Entire Unit			
A5.1.1.	Central station monitoring capability;			
	Appropriate physiological monitors, including but not			
A5.1.2.	limited to temperature, blood pressure, heart rate,			
	blood oxygen saturation;			
A5.1.3.	Defibrillator with monitor and power source;			
A5.1.4.	Nurse-call system for patient use;			
A5.1.5.	Supplies for venipuncture and blood cultures;			
A5.1.6.	Supplies for the administration of IV therapies;			
A5.1.7.	Portable suction regulator;			
A5.1.8.	Infusion pumps including blood transfusion pumps;			
A5.1.9.	IV poles;			
A5.1.10.	Adult and pediatric bag-valve-masks;			
A5.1.11.	Portable oxygen tanks and oxygen supply;			
A5.1.12.	Peak flow meter.			
A5.1.13.	Blood/ fluid warmer and tubing;			

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A5.1.14.	Nasogastric suction supplies;		
A5.1.15.	Nebulizer;		
	Urinary catheters, including but not limited to straight		
A5.1.16.	catheters, Foley catheters, Coude catheters, in addition		
	to appropriate means for urine sample collection;		
A5.1.17.	Intraosseous needles and placement equipment;		
A5.1.18.	Lumbar puncture sets;		
A5.1.19.	Blanket warmer;		
A5.1.20.	Blanket cooler;		
A5.1.21.	Tonometer;		
A5.1.22.	Slit lamp;		
A5.1.23.	Wheelchairs and other appropriate mobility devices and		
A3.1.23.	transfer-assist devices;		
A5.1.24.	Medication dispensing system with locking capabilities;		
A5.1.25.	Sterile separately wrapped instruments (specifics vary		
713.1.23.	by unit);		
A5.1.26.	Weight scales (adult and infant);		
A5.1.27.	Pediatric treatment and dosing table (pediatric		
713.27.	emergency tape);		
A5.1.28.	Ear irrigation and cerumen removal equipment;		
A5.1.29.	Vascular Doppler;		
A5.1.30.	Anoscope;		
A5.1.31.	Adult and pediatric Crash cart;		
A5.1.32.	Suture or minor surgical procedure sets (generic);		
A5.1.33.	Portable sonogram equipment;		
A5.1.34.	ECG (EKG) machine;		
A5.1.35.	Point of care testing;		
A5.1.36.	Influenza swabs;		
A5.1.37.	Other necessary infection-related swabs or assays;		
A5.1.38.	X-ray viewing capabilities;		

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	Secure, modern and reliable computer system with		
A5.1.39.	access to electronic health/medical record;		
A5.1.40.	High-speed, reliable and secure internet connection;		
A5.1.41.	Patient tracking system;		
A3.1.41.	Radio or other reliable means for communication with		
A5.1.42.			
AF 1 / 2	the pre-hospital care providers;		
A5.1.43.	Patient discharged information system;		
A5.1.44.	Patient registration system/information services;		
A5.1.45.	Inter- and intraunital staff communication system –		
	pagers, mobile phones;		
A5.1.46.	ED charting system for physician, nursing, and		
713.1.40.	attending physician documentation equipment;		
A5.1.47.	Reference material (subscriptions) including toxicology		
A3.1.47.	information;		
A5.1.48.	Appropriate personal protective equipment (PPE)		
A3.1.46.	based on the local infectious disease authorities;		
A5.1.49.	Linen (e.g., pillows, towels, wash cloths, gowns,		
A5.1.49.	blankets);		
A5.1.50.	Patient belongings or clothing bag with secure means of		
A5.1.50.	temporary storage; and		
A5.1.51.	Equipment for adequate housekeeping.		
A5.2.	General Examination Rooms		
	Examination tables or stretchers appropriate to the		
	area (for any area in which seriously ill patients are		
A5.2.1.	managed, a stretcher with capability for changes in		
	position, attached IV poles, and a holder for portable		
	oxygen tank should be used);		
A5.2.2.	Step stool;		
A5.2.3.	Equipment to perform pelvic exam;		
A5.2.4.	Chair/ stool for emergency staff;		
A5.2.5.	Seating for family members or visitors;		

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	Adequate lighting, including procedure lights as			
A5.2.6.	indicated;			
1505	Adequate sinks for hand washing, including dispensers			
A5.2.7.	for germicidal soap and paper towels;			
A5.2.8.	Wall mounted oxygen supplies and equipment, including			
A3.2.6.	nasal cannulas, face masks, and venturi masks;			
A5.2.9.	Wall mounted suction capability, including both tracheal			
A3.2.3.	cannulas and larger cannulas;			
A5.2.10.	Wall mounted or portable otoscope/ophthalmoscope;			
A5.2.11.	Sphygmomanometer/stethoscope;			
A5.2.12.	Biohazard-disposal receptacles, including for sharps;			
AJ.Z.1Z.	and			
A5.2.13.	Medical/General waste receptacles for non-			
713.2.13.	contaminated materials.			
A5.3.	Resuscitation Room:			
	o All items listed for general examination rooms plus:			
A5.3.1.	Access to adult and pediatric Crash cart to include			
A3.3.1.	appropriate medication charts;			
A5.3.2.	Newborn and pediatric resuscitation equipment.			
A5.3.3.	Capabilities for direct communication with the nursing			
713.3.3.	station (preferable hands free);			
A5.3.4.	Radiography equipment;			
A5.3.5.	Portable ultrasound;			
A5.3.6.	Radiographic viewing capabilities;			
A5.3.7.	Airway needs:			
A5.3.7.1.	Adult, pediatric and infants' bag-valve masks.			
A5.3.7.2.	Cricothyroidotomy instruments and supplies.			
A5.3.7.3.	Endotracheal tubes, size 2.5 to 8.5 mm.			
4565	Fiberoptic laryngoscope, video laryngoscope, or			
A5.3.7.4.	alternative rescue intubation equipment.			
A5.3.7.5.	Laryngoscopes, straight and curved blades and stylets.			
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A5.3.7.6.	Access to Laryngoscope mirror and supplies.		
A5.3.7.7.	Laryngeal Mask Airway (LMA).		
A5.3.7.8.	Oral and nasal airways.		
A5.3.7.9.	Access to Tracheostomy instruments and supplies.		
7.0.0	Access to Neonatal airway kit which includes :straight		<u> </u>
	blades, adequately sized masks, bags (T-piece, flow		
A5.3.7.10.	inflating, self-inflating) with manometer, endotracheal		
	tubes, meconium aspirator, bulb syringes.		
A5.3.8.	Breathing:		
A5.3.8.1.	Noninvasive Ventilation System (BIPAP/CPAP).		
A5.3.8.2.	Closed-chest drainage device.		
A5.3.8.3.	Chest tube instruments and supplies.		
A5.3.8.4.	Emergency thoracotomy instruments and supplies.		
A5.3.8.5.	End-tidal CO2 monitor or Module.		
A5.3.8.6.	Nebulizer.		
A5.3.8.7.	Pulse oximetry.		
A F 2 O O	Portable transport ventilator with multiple modes (
A5.3.8.8.	IPPV, SIMV, spontaneous, PS).		
A5.3.9.	Circulation		
A5.3.9.1.	Automatic noninvasive physiological monitor.		
A5.3.9.2.	Blood/fluid infusion pumps and tubing.		
A5.3.9.3.	Cardiac compression board.		
A5.3.9.4.	Central venous catheter setups/kits.		
A5.3.9.5.	Central venous pressure monitoring equipment.		
A5.3.9.6.	Intraosseous needles insertion equipment with adult		
A3.3.9.0.	and paediatric sizes available.		
A5.3.9.7.	IV catheters, sets, tubing, poles.		
A5.3.9.8.	Monitor/defibrillator with pediatric paddle, internal		
AJ.J.3.0.	paddles, appropriate pads and other supplies.		
A5.3.9.9.	Pericardiocentesis instruments.		

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A5.3.9.11. Temporary external pacemaker. A5.3.9.12. Access to Trans venous and/or transthoracic pacemaker setup and supplies A5.3.9.13. 12-Lead ECG machine. Blood pressure monitoring devices with adult/child sized cuffs. A5.3.9.14. Point of care devices for rapid glucose and ketone levels. A5.4. o Trauma and Miscellaneous Resuscitation A5.4.1. Blood salvage/auto transfusion device; A5.4.2. Hypothermia thermometer; A5.4.3. Infant warming equipment; Spine stabilization equipment to include cervical collars, short and long boards; A5.4.5. Therapeutic hypothermia modalities; A5.4.6. Warming/cooling blankets. A5.4.7. Emergency obstetric instruments and supplies: Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). Equipment kits for emergency Caesarean section (perimortem C-section). A5.4.7.2. Equipment kits for general examination rooms plus: A5.5.1. o Other Special Rooms AII items listed for general examination rooms plus: A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.3.9.10.	Rapid infusion equipment.		
A5.3.9.12. pacemaker setup and supplies A5.3.9.13. 12-Lead ECG machine. Blood pressure monitoring devices with adult/child sized cuffs. A5.3.9.14. Point of care devices for rapid glucose and ketone levels. A5.4. o Trauma and Miscellaneous Resuscitation A5.4.1. Blood salvage/auto transfusion device; A5.4.2. Hypothermia thermometer; A5.4.3. Infant warming equipment; Spine stabilization equipment to include cervical collars, short and long boards; A5.4.5. Therapeutic hypothermia modalities; A5.4.6. Warming/cooling blankets. A5.4.7. Emergency obstetric instruments and supplies: Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). A5.4.7.2. Equipment kits for emergency Caesarean section (perimortem C-section). A5.5. O Other Special Rooms All items listed for general examination rooms plus: A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.3.9.11.	Temporary external pacemaker.		
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A5.4.4. Spine stabilization equipment to include cervical collars, short and long boards; A5.4.5. Therapeutic hypothermia modalities; A5.4.6. Warming/cooling blankets. A5.4.7. Emergency obstetric instruments and supplies: Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). A5.4.7.2. Equipment kits for emergency Caesarean section (perimortem C-section). A5.5. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. Cast cutter. A5.5.1.1. Cast and splint application supplies and equipment.	A5.4.2.	Hypothermia thermometer;		
A5.4.4. short and long boards; A5.4.5. Therapeutic hypothermia modalities; A5.4.6. Warming/cooling blankets. A5.4.7. Emergency obstetric instruments and supplies: Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). A5.4.7.2. Equipment kits for emergency Caesarean section (perimortem C-section). A5.5. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.3.	Infant warming equipment;		
A5.4.6. Warming/cooling blankets. A5.4.7. Emergency obstetric instruments and supplies: Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). A5.4.7.2. Equipment kits for emergency Caesarean section (perimortem C-section). A5.5. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.4.			
A5.4.7. Emergency obstetric instruments and supplies: Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). Equipment kits for emergency Caesarean section (perimortem C-section). A5.4.7.2. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.5.	Therapeutic hypothermia modalities;		
Emergency delivery kits (sterile drapes, towels, gauze, surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). A5.4.7.2. Equipment kits for emergency Caesarean section (perimortem C-section). A5.5. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.6.	Warming/cooling blankets.		
A5.4.7.1. surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic forceps/tissue forceps, placenta basins). A5.4.7.2. Equipment kits for emergency Caesarean section (perimortem C-section). A5.5. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. o Orthopedic A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.7.	Emergency obstetric instruments and supplies:		
A5.4.7.2. (perimortem C-section). A5.5. o Other Special Rooms All items listed for general examination rooms plus: A5.5.1. o Orthopedic A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.7.1.	surgical blades, Kelly clamps, Cord clamps, rubber suction bulbs, gauze sponges, hemostatic		
All items listed for general examination rooms plus: A5.5.1. o Orthopedic A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.4.7.2.			
A5.5.1. o Orthopedic A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.	A5.5.	o Other Special Rooms		
A5.5.1.1. Cast cutter. A5.5.1.2. Cast and splint application supplies and equipment.		All items listed for general examination rooms plus:		
A5.5.1.2. Cast and splint application supplies and equipment.	A5.5.1.	o Orthopedic		
	A5.5.1.1.	Cast cutter.		
A5.5.1.3. Crutches.	A5.5.1.2.	Cast and splint application supplies and equipment.		
	A5.5.1.3.	Crutches.		

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A5.5.1.4.	External splinting and stabilization devices.			
A5.5.1.5.	Radiographic viewing capabilities.			
A5.5.1.6.	Traction equipment, including hanging weights and finger straps.			
A5.5.2.	o Eye/ENT			
A5.5.2.1.	Eye chart.			
A5.5.2.2.	Ophthalmic tonometry device (applanation, Schiotz, or other).			
A5.5.2.3.	Other ophthalmic supplies as indicated, including eye spud, rust ring remover, cobalt blue light.			
A5.5.2.4.	Slit lamp.			
A5.5.2.5.	Ear irrigation and cerumen removal equipment.			
A5.5.2.6.	Epistaxis instrument and supplies, including balloon posterior packs.			
A5.5.2.7.	Frazier suction tips.			
A5.5.2.8.	Headlight.			
A5.5.2.9.	Laryngoscopy mirror.			
A5.5.2.10.	Plastic suture instruments and supplies.			
A5.5.3.	o OBS-GYN			
A5.5.3.1.	Fetal Doppler and ultrasound equipment.			
A5.5.3.2.	Obstetrics/ gynecology examination light.			
A5.5.3.3.	Vaginal specula in various sizes.			
A5.5.3.4.	Sexual assault evidence-collection kits (as appropriate).			
A5.5.3.5.	Access to baby warmer.			
APPENDIX 6:	EQUIPMENT AND SUPPLIES FOR THE PEDIATRIC EM	ERGENCY	UNIT	
A6.1.	General Equipment:			
A6.1.1.	Weight scale in Kilograms			
A6.1.2.	Blood pressure cuffs (Neonatal, Infant, Child)			
A6.1.3.	Electrocardiography monitor/ defibrillator with pediatric capabilities including pads/ paddles			

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				T	T
A6.1.4.	Pulse oximeter with pediatric attachement, and				
A6.1.5.	Pediatric stethoscopes				
A6.2.	Essential Equipment				
A6.2.1.	Pediatric airway and ventilation equipment including;				
A6.2.1.1.	Appropriate oxygen delivery devices.				
A6.2.1.2.	Bag valve masks: infant/adult with proper fitting masks.				
A6.2.1.3.	Nasopharyngeal and oropharyngeal airways.				
A6.2.1.4.	Endotracheal tubes of appropriate sizes.				
A6.2.1.5.	Pediatric laryngoscopes with straight and curved blades.				
A6.2.2.	Suction catheters;				
A6.2.3.	Pediatric nasogastric tubes;				
A6.2.4.	Pediatric infusion sets and catheters;				
A6.2.5.	Intraosseous needles insertion equipment;				
A6.2.6.	Appropriate vascular access devices; and				
A6.2.7.	Central line catheters (4, 5, 6, 7 F).				
A6.3.	Additional/special Equipment				
A6.3.1.	Lumbar-puncture tray with different lumbar puncture				
A0.5.1.	needles;				
	Supplies/kit for patients with difficult airway				
A6.3.2.	(Supraglottic airways of all sizes, laryngeal mask airway,				
	needle cricothyrotomy supplies, surgical cricothyrotomy				
	kit;				
A6.3.3.	Chest tubes to include: 10, 12, 16, 24 F;				
	Newborn delivery kit, including equipment for				
A6.3.4.	resuscitation of an infant (umbilical clamp, scissors,				
	bulb syringe, and towel); and				
4625	Urinary catheterization kits and urinary (indwelling)				
A6.3.5.	catheters (6F–22F).				
APPENDIX 7:	EQUIPMENT AND SUPPLIES FOR THE MATERNAL EN	MERGENC'	Y UNIT		
A7.1.	General Equipment				
					•

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A7.1.2. Thermometers. A7.1.3. Weight Scale. A7.1.4. Cardiotocographic (CTG) machine. A7.2. Other equipment: a. Humidified heated oxygen source. b. Compressed air source with oxygen blender. c. Radiant warmers with temperature sensor. d. Foam or hard wedge devices (i.e. Cardiff wedge device) Complete intravenous infusion sets and cannulation equipment, with Intravenous catheter needles of multiple sizes (14 Gauge to 24 Gauge needles), and Intravenous poles and rapid infusers.
A7.1.4. Cardiotocographic (CTG) machine. A7.2. Other equipment: a. Humidified heated oxygen source. b. Compressed air source with oxygen blender. c. Radiant warmers with temperature sensor. d. Foam or hard wedge devices (i.e. Cardiff wedge device) Complete intravenous infusion sets and cannulation equipment, with Intravenous catheter needles of multiple sizes (14 Gauge to 24 Gauge needles), and
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Complete intravenous infusion sets and cannulation equipment, with Intravenous catheter needles of multiple sizes (14 Gauge to 24 Gauge needles), and
equipment, with Intravenous catheter needles of multiple sizes (14 Gauge to 24 Gauge needles), and
multiple sizes (14 Gauge to 24 Gauge needles), and
f. Neonatal cannulation and catheterization kits that f. include umbilical vein and artery access equipment in multiple sizes, umbilical tape.
g. Nasogastric tubes
h. Equipment for managing hypothermia (Blankets, warm humidifiers).
i. Lumbar Puncture sets, Central line cannulation kits, Thoracotomy tubes
j. Wheelchairs and mobility assistance devices.
k. ECG machine.
l. Infection-related swabs or assays (influenza swab, wound culture swab, vaginal swab).
m. Ultrasonography machines with appropriate probes (vaginal, abdominal, vascular, and cardiac).
n. Vaginal Speculums.
o. Access to Word Catheters.

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p.	Pelvic examination kits.		

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