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## **Mortuary Service Inspection Checklist- Random**

| Name of the Facility: |    |    |  |
|-----------------------|----|----|--|
| Date of Inspection:   | /_ | /_ |  |

| Ref.  | Description  | Yes | No | N/A | Remarks |  |  |
|-------|--|-----|----|-----|---------|--|--|
| 5     | STANDARD ONE: LICENSURE AND REGISTRATION REQUIREMENTS              |     |    |     |         |  |  |
| 5.5   | The health facility shall provide documented evidence of           |     |    |     |         |  |  |
| 5.5   | collaboration with the following services, but not limited to:     |     |    |     |         |  |  |
| 5.5.1 | Clinical laboratory services                                       |     |    |     |         |  |  |
| 5.5.2 | Equipment maintenance services                                     |     |    |     |         |  |  |
| 5.5.3 | Laundry services   |     |    |     |         |  |  |
| 5.5.4 | Medical waste management   |     |    |     |         |  |  |
| 5.5.5 | Housekeeping services  |     |    |     |         |  |  |
|       | The health facility shall ensure it has in place adequate lighting |     |    |     |         |  |  |
| 5.7   | and utilities, including temperature controls, water taps,         |     |    |     |         |  |  |
| 5./   | medical gases, sinks and drains, lighting, electrical outlets and  |     |    |     |         |  |  |
|       | communications.  |     |    |     |         |  |  |
| 6     | STANDARD TWO: HEALTH FACILITY REQUIREMENTS                         |     |    |     |         |  |  |
|       | Hospitals providing mortuary services shall ensure that the        |     |    |     |         |  |  |
| 6.1   | service is available twenty- four (24) hours a day, seven (7)      |     |    |     |         |  |  |
| 0.1   | days a week, with access to authorized personnel identified by     |     |    |     |         |  |  |
|       | the hospital management  |     |    |     |         |  |  |
| 6.6   | Hospitals with more than twenty-five (25) beds shall provide a     |     |    |     |         |  |  |
| 0.6   | Mortuary Unit within the hospital premises                         |     |    |     |         |  |  |
|       | The ratio of mortuary body holding cabinets per hospital beds      |     |    |     |         |  |  |
| 6.7   | shall be 1:25 for bodies to be kept for up to forty-eight (48)     |     |    |     |         |  |  |
|       | hours  |     |    |     |         |  |  |
| 6.10. | Entry lobby/exit lobby   |     |    |     |         |  |  |

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| 6.10.3 | Both the entry and exit lobbies should be able to accommodate   |        |  |  |
|--------|---|--------|--|--|
| 0.10.5 | the following:  |        |  |  |
| а      | Transport Trolley   |        |  |  |
| 6.11   | Body holding area   |        |  |  |
| 6.11.5 | The temperature in the body holding cabinets should be          |        |  |  |
| а      | Positive Temperature +2 to +6 °C.                               |        |  |  |
| L      | Negative Temperature -15°C/-25°C (used in case of long term     |        |  |  |
| Ь      | storage of bodies that have not yet been identified)            |        |  |  |
|        | Temperature of the body holding cabinets should be monitored    |        |  |  |
| 6.11.6 | daily and documented. In case of temperature variation, the     |        |  |  |
| 0.11.0 | mortuary attendant shall contact biomedical                     |        |  |  |
|        | engineers/department immediately for corrective action          |        |  |  |
| 6.13   | Waiting area and preparation/multipurpose room                  |        |  |  |
| 6.13.4 | Visitors and undertakers should be able to access the mortuary  |        |  |  |
| 0.13.4 | after operating a bell or audio-intercom at the entrance        |        |  |  |
|        | Consideration should be given to the use of audio-visual        |        |  |  |
| 6.13.5 | intercoms, door alerts/alarms, video surveillance and remote    |        |  |  |
|        | locking of entrance doors                                       |        |  |  |
| 6.16   | There should be an appropriate vehicle to transport the bodies  |        |  |  |
| 0.10   | where the dignity of the deceased shall be considered           |        |  |  |
| 7      | STANDARD THREE: HEALTHCARE PROFESSIONAL REQUIRE                 | EMENTS |  |  |
|        | All staff including the mortuary attendants and housekeeping    |        |  |  |
| 7.1    | staff in the mortuary shall practise standard precautions and   |        |  |  |
|        | safety guidelines.  |        |  |  |
| 7.6    | A morgue attendant should perform relevant mortuary duties      |        |  |  |
| 7.0    | mentioned below but not limited to:                             |        |  |  |
| 7.6.4  | Register all important and relevant information is entered into |        |  |  |
| 7.0.4  | the registration system of the mortuary                         |        |  |  |
| 7.6.5  | Place the body in the body holding cabinet and label it         |        |  |  |
|        |   |        |  |  |

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| 7.6.8  | Ensure the mortuary is cleaned daily and document it.            |         |   |  |
|--------|--|---------|---|--|
| 7.6.10 | Ensure terminal cleaning of all body holding cabinets monthly    |         |   |  |
| 7.0.10 | and document it  |         |   |  |
| 7.6.12 | Document the handover of the body of the deceased, stillbirth,   |         |   |  |
| 7.0.12 | amputated limbs and other body parts                             |         |   |  |
| 8      | STANDARD FOUR: MANAGEMENT OF THE BODY OF THE DI                  | ECEASED |   |  |
|        | There should be a well-documented registration system for        |         |   |  |
| 8.9    | receiving, transferring and or releasing of the body of the      |         |   |  |
| 0.5    | deceased, which includes time and date, name and signature of    |         |   |  |
|        | person delivering and accepting the body                         |         |   |  |
| 8.13.4 | The identification tag must be visible outside the body bag.     |         |   |  |
| 8.21.  | Complete records of the following shall be maintained:           |         |   |  |
| 8.21.1 | Registration of bodies received in the mortuary and              |         |   |  |
| 0.21.1 | transported out of the mortuary.                                 |         |   |  |
| 8.21.2 | All specimens and evidences taken from the deceased              |         |   |  |
| 8.21.3 | All specimens forwarded to other laboratories                    |         |   |  |
| 8.21.4 | All relevant reports (e.g. laboratory results)                   |         |   |  |
| 8.21.5 | All movement of record or reports out of the mortuary services   |         |   |  |
| 8.21.3 | office   |         |   |  |
|        | Attaching two identification tags immediately upon               |         |   |  |
| 8.22.1 | identification, where possible to the right wrist and left ankle |         |   |  |
|        | with the following information fields completed:                 |         |   |  |
| а      | Name of the deceased   |         |   |  |
| ь      | Ward of the facility, or the last site at which death occurred   |         |   |  |
|        | (such as ambulance, road, etc.)                                  |         |   |  |
| С      | Nationality of the deceased                                      |         |   |  |
| d      | Date of birth and/or age of the deceased                         |         |   |  |
| е      | Date and time of death   |         |   |  |
| f      | Identification number issued by the facility mortuary.           |         |   |  |
| -      |  |         | • |  |

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| 8.22.2 | Use uniform identification number for all documentation        |           |         |           |       |
|--------|--|-----------|---------|-----------|-------|
| 0.22.2 | associated with a body, including on the death register.       |           |         |           |       |
| 8.26   | Unclaimed bodies could be kept for a maximum of four (4)       |           |         |           |       |
| 0.20   | weeks before contacting the relevant embassy and police        |           |         |           |       |
| 9      | STANDARD FIVE: MANAGEMENT OF BODIES WITH INFECTI               | OUS OR CO | OMMUNIC | ABLE DISI | EASES |
|        | Bodies with infectious or communicable diseases (e.g. COVID    |           |         |           |       |
|        | 19, Ebola Virus Disease, etc.) may pose a risk when handled by |           |         |           |       |
| 9.1    | untrained personnel. To ensure appropriate management of       |           |         |           |       |
|        | these bodies the mortuary staff should comply with the         |           |         |           |       |
|        | following:   |           |         |           |       |
| 9.1.1  | The health facility should have a protocol for the management  |           |         |           |       |
| 9.1.1  | of bodies with infectious or communicable diseases             |           |         |           |       |
| 10     | STANDARD SIX: SAFETY MANAGEMENT                                |           |         |           |       |
| 10.2.  | Use durable and impermeable body bags for storage of the       |           |         |           |       |
| 10.2.  | body of the deceased.  |           |         |           |       |
|        | After release of bodies with confirmed or suspected infections |           |         |           |       |
| 10.4.  | or communicable diseases, the mortuary equipment and body      |           |         |           |       |
| 10.4.  | trays must be thoroughly cleaned and disinfected with          |           |         |           |       |
|        | approved hospital disinfectants.                               |           |         |           |       |
| 10.10  | All repairs and maintenance must be accurately documented.     |           |         |           |       |

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