

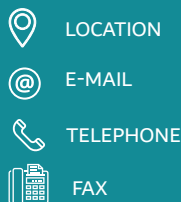


NAD AL HAMAR HEALTH CENTRE

SERVICE CATALOGUE

KEY ICONS

GENERAL ICONS



TIMING



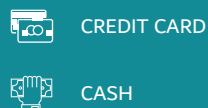
FOR WHOM?



INFORMATION RECEIVED BY



PAYMENT METHOD



Disclaimer: All data provided in this manual are for the purpose of information only; it is valid as of the latest date of update. Dubai Health Authority has the right to make any modification, revocation or addition to the mentioned in this guide, including, for example, waiting times, official working hours, financial fees and expenses at the hospitals and service centres mentioned in the manual are subject to change according to health status, events and official holidays. For more information, please call 800324.

NAD AL HAMAR HEALTH CENTRE



Contacts



Nad Al Hamar - Street 33,
Dubai, UAE
Makani: 87968 36632



800342



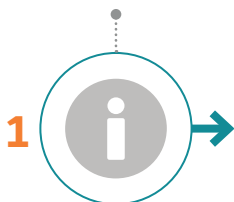
To call from outside UAE
+971 4 219 8888



24/7

CUSTOMER JOURNEY OUT-PATIENT

Accessing PHC services



Gathering information

The patient can access DHA website or call 800DHA or use DHA App. to get the needed information about the services provided, working hours and physicians' names available.



Appointment



Appointment booking

The patient can book an appointment, if needed, by using DHA website or by calling 800DHA.



Reaching the centre



Finding suitable parking

When the patient arrives at the PHC, a dedicated parking is available and accessible.



Registration



Counter in the registration area

The patient provides one of the following documents:

- Valid Emirates ID
- Health card number
- Insurance card
- Valid passport (for visitors)
- UAE driving licence
- GCC card



Nurse assessment

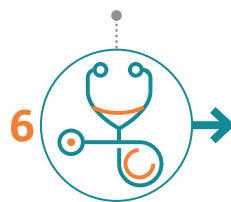


Vital signs check-up

The nurse checks the patient's vital signs (blood pressure, temperature, weight, height, etc.).



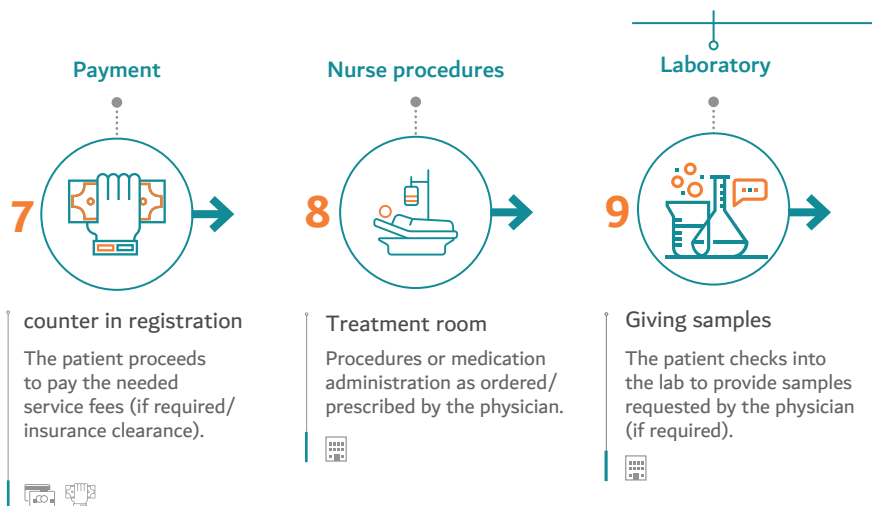
Physician assessment



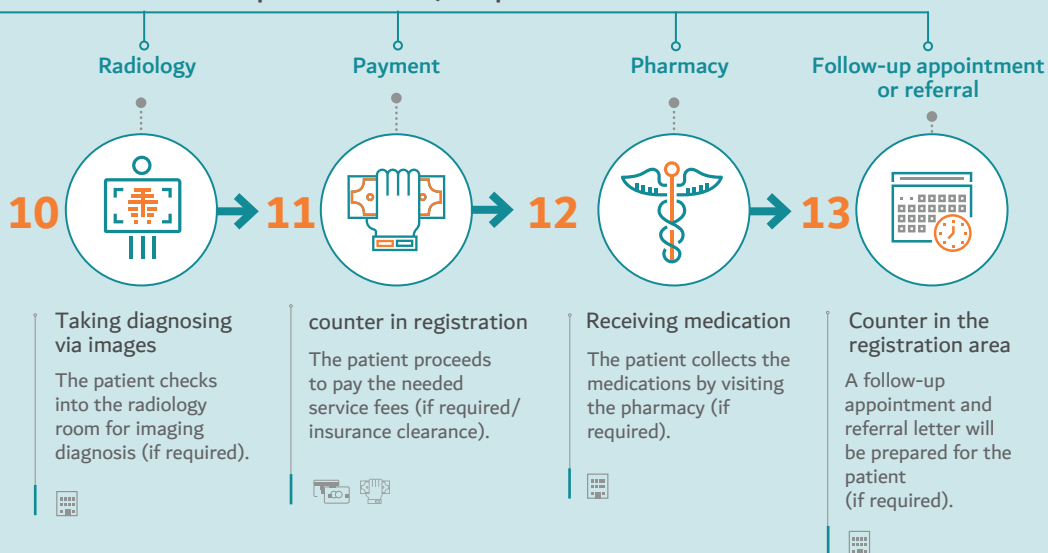
Consultation and medicine prescription

The patient checks into the consultation room to see the physician.



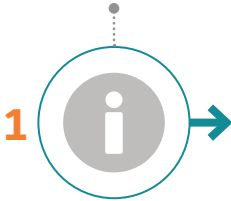


These steps are done when/if required



CUSTOMER JOURNEY DENTAL

Accessing PHC services



Gathering information

The patient can access DHA website or call 800DHA or use DHA App. to get the needed information about the services provided, working hours and physicians' names available.



Appointment



Appointment booking

The patient can book an appointment, if needed, by using DHA website or by calling 800DHA.



Reaching the centre



Finding suitable parking

When the patient arrives at the PHC, a dedicated parking is available and accessible.



Registration



Counter in the registration area

The counter staff welcomes the patient and provides the needed help for registration. All the following documents are required:

- Valid original Emirates ID
- Health card number
- Insurance card



Dental Assessment and Treatment

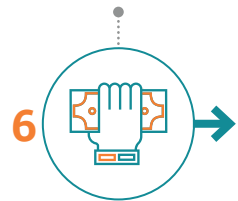


Consultation and medicine prescription

Patient checks into the dental clinic for consultation/dental treatment or returns for treatment after step 6/7/8.



Payment



At the same counter in the registration area

The patient proceeds to pay the needed service fees (if required/ insurance clearance).

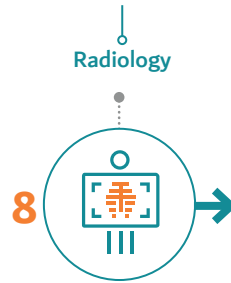


These steps are done when/if required



Giving samples

The patient checks into the lab to provide samples requested by the physician (if required).



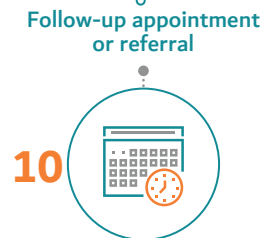
Taking diagnosing via images

The patient checks into the radiology room for imaging diagnosis (if required).



Receiving medication

The patient collects the medications by visiting the pharmacy (if required).



Counter in the registration area

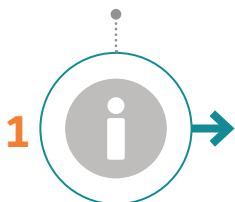
A follow-up appointment and referral letter will be prepared for the patient (if required).



CUSTOMER JOURNEY

HOME CARE

Accessibility of the PHC services



Gathering information

The customer can access DHA website or call 800DHA to acquire needed information about the services provided, working hours and physicians' names available.



Requesting the service



Requesting for home care service

The patient's relative can visit the registration counter or call 800DHA or website to proceed with the application. All the following documents are required:

- Applicant's valid Emirates ID
- Health card
- Insurance card



Assessment booking

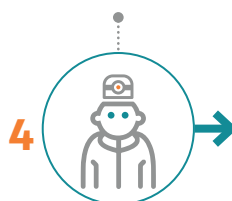


Home care visit booking

The patient's relative will be contacted to confirm the visit scheduled.



Assessment visit



Care provision

A physician or nurse will visit the applicant for assessment.



Follow-up appointment



Application approval

A follow-up appointment will be scheduled (if the application is approved).



Patient Discharge and
Follow-up Arrangements



Referral approval

If required, the patient will be referred to a specialty physician or specialty facility.



CUSTOMER JOURNEY

ADMIN

Accessibility of PHC service clinic information



1 Gathering information

The patient access the website or application or call 800DHA to acquire needed information about the services provided.



Reaching the centre



2 Finding suitable parking

The patient arrives to the center where suitable parking should be available and accessible



Requesting the service



3 Counter in the Registration area

The counter staff welcomes the patient and provide the needed help



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Podiatry

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Child Health Vaccination

Obstetrics and Gynaecology Services

Gynaecology

Home Healthcare Services

Home Healthcare

Diabetes Services

Diabetes Services

Nutrition and Clinical Dietetics Services

Dietitian Clinic

Ophthalmology Services

Ophthalmology

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Assessment

Vaccination

SUPPORTIVE MEDICAL SERVICES

Laboratory Services

Laboratory

Nursing Care and Treatment Room Services

Nursing Care and Treatment Room

Pharmacy Services

Pharmacy

Radiology Services

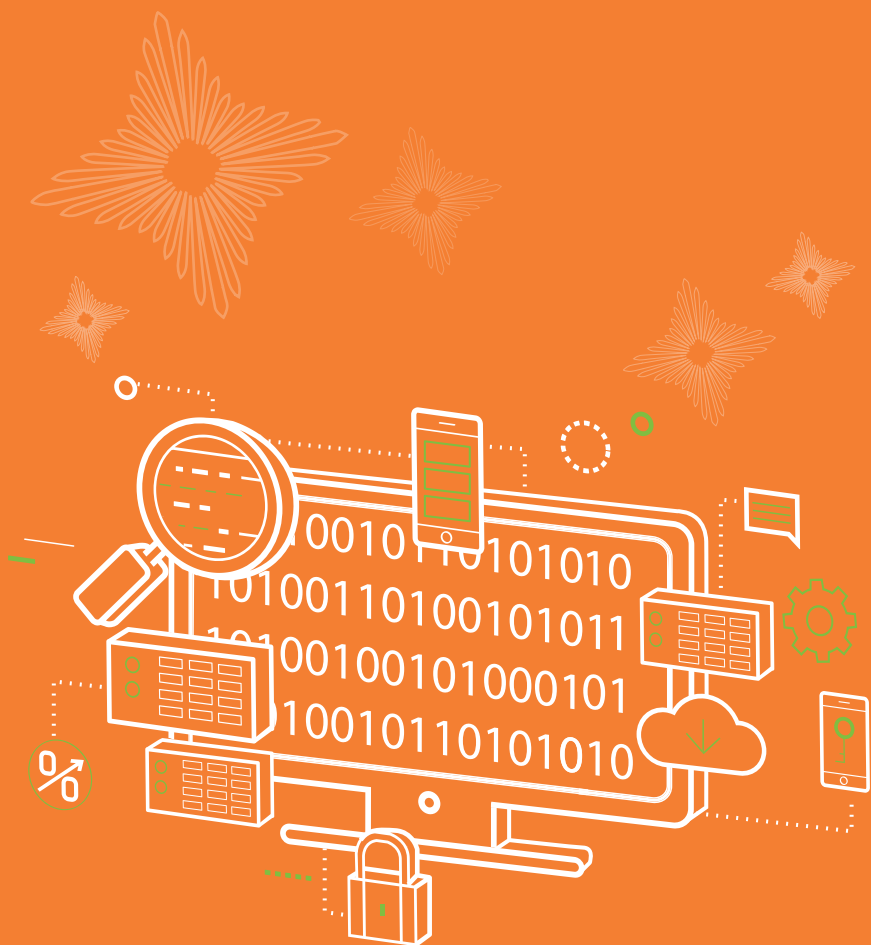
Radiology

FACILITY FAQ

Facility FAQ

INTERCONNECTED SERVICES

Interconnected Services





ADMINISTRATION SERVICES



Create/Renew MRN number

A health card with an individual medical record number is being created for all patients in order to facilitate all transactions and registrations during all services in DHA's facilities and maintaining patient's records and medical history.

For Whom?

UAE Nationals

Residents

GCC Citizens



Renewal Process

- Upon expiration of the health card, an SMS is sent to the customer

Service Limitations

Exemption of certain cases from the Commission's decision.

Walk-in



24/7

Delivery Time

10 minutes

Service Charges

New Health Card

120AED

UAE National adults

70AED

UAE National children
(10 - 17yrs)

25AED

UAE National children
(0 - 9yrs)

320AED

Resident adults/wife of
UAE Nationals

220AED

Resident children
(10 - 17yrs)

120AED

Resident children
(0 - 9yrs)

320AED

GCC adults

220AED

GCC children
(10 - 17yrs)

120AED

GCC children
(0 - 9yrs)

320AED

Children of local
mothers adults

220AED

Children of local
mothers
(10 - 17yrs)

120AED

Children of local
mothers
(0 - 9yrs)

Duplicate Health Card

70AED

Payment Methods



UAE Nationals



- Valid original passport + copy
- Valid original Emirates ID + copy
- Family book + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence + copy

Wives of UAE Nationals



- Valid original passport of wife and husband + copy
- Valid original Emirates ID of wife and husband + copy
- Marriage certificate (with attestations required only for marriage certificate issued outside the country + copy)
- Family book + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence + copy

Children of local mother



- Valid original passport of mother + copy
- Valid original Emirates ID of mother + copy
- Family book for mother issued from Dubai + copy
- Recent photograph of the applicant
- Original birth certificate for the child + copy and valid original passport of the child + copy
- For newborn, original birth certificate + copy

Residents



- Valid original passport (with valid UAE residence visa) + copy
- Valid original Emirates ID + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence in Dubai + copy

Residents of Gulf countries in Dubai



- Valid original passport + copy, or valid original Emirates ID + copy
- Proof of housing - work - study - investment in the Emirate of Dubai + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence in Dubai + copy

UAE Nationals with passports only



- Valid UAE passport + copy
- Valid original Emirates ID + copy
- Valid Marsoom + copy
- Electricity bill or proof of residence + copy
- Recent photograph of the applicant

Issue New/Duplicate Medical Report

It is a procedural service provided to customers based on their request.

A medical report includes:

- The patient diagnosis and treatment
- The results of laboratory and radiology investigations
- The course of the treatment

For Whom?

UAE Nationals

Residents

Expats

GCC Citizens



Walk-in



24/7

Documents Required (one of the following)

- Original valid Emirates ID
- Original health card
- Health insurance card
- Copy of a valid residence
- Original passport (for visitors only)

Delivery Time

10 working days

Service Limitations

- The medical report can only be issued if the last physician's visit does not exceed 6 months
- Report can only be issued to the customer or to a first-degree relative
- A medical report form must be filled-out if the request is not from the customer
- For any other cases, the customer is directed to the Legal Affairs Department

Service Charges

270AED

new report

120AED

copy of a report

Exemption for senior citizens (above 60 years old)
and people of determination

Payment Methods





MEDICAL SERVICES



Family Medicine

A comprehensive preventive, curative and rehabilitative care is provided to customers and families which includes physician consultation and nursing care.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walkin and Appointment



24/7

Delivery Time

15 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fee

112.50AED

Services are charged as per the DHA approved price list

Payment Methods

Child Health Vaccination

These services provide vaccination and physician assessment for children aged 0 to 5 years old.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon – Thurs 7:30 pm-10:00 pm

Fri 7:30 pm -12:00 pm

Delivery Time

20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please provide:

- Vaccination record
- Health card

Service Charges

FREE

Providing a valid health card

Gynaecology

Comprehensive Healthcare and follow-up are provided for women with gynaecological disorder or disease.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Monday 2:00 am-10:00 pm
Wednesday 7:30 pm -1:00 pm

Delivery Time

30 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list

Payment Methods

For Whom?

UAE Nationals
GCC Residents
in Dubai



Home Healthcare

The preventive, curative and rehabilitative services are provided to eligible patients at home in order to follow-up their health condition and to receive the necessary care.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Additional Documents

In addition to the required documents (see Customer Journeys), a home request form must be completed

Notes

Widows in mourning are entitled to receive these services

Appointment

Monday – Thursday

7:30 am-3:030 pm

Friday

7:30 am-12:00 pm

Delivery Time

60 minutes

Consultation Fees

371.25AED

physician

112.50AED

nurse

Payment Methods



For Whom?

UAE Nationals

Residents

Expats

Visitors



Diabetes Services

This service offers the treatment and follow-up of patients with diabetes to control the disease and prevent or delay the complications.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Tue
7:30am - 2:30pm

Delivery Time

New appointment
45 minutes

Follow-up
30 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fee

187.50AED

Services are charged as per the DHA approved price list

Payment Methods



For Whom?

UAE Nationals

Residents

Expats

Visitors



Dietitian Clinic

This clinic provides a dietary assessment and advice for patients with specific medical conditions or requiring special dietary regime.

Appointment



Thursday (Alternate)

7:30 am -2:00 pm

Delivery Time

New appointment

40 minutes

Follow - up

20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

112.50AED

Services are charged as per the DHA approved price list

Payment Methods



Ophthalmology

These services provide curative and preventive care to patients with eye disorders, and examination of the eyes and visual sight.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

For Whom?

UAE Nationals
Residents
Expats
Visitors



Appointment



Tue -wed-Thu	7:30 am-3:00 pm
Fri	7:30 pm -12:00 pm

Delivery Time

15 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list

Payment Methods



Otolaryngology (ENT) Clinic

This clinic provides patients with comprehensive care for ear, nose and throat (ENT) conditions.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list

Payment Methods

Health Education

These services offer health information to the patients or the family members in order to increase their health awareness.

For Whom?



UAE Nationals

Residents

Expats

Visitors



Appointment



Tues

7:30 am -2:30 pm

Delivery Time

15 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

112.50AED

Services are charged as per the DHA approved price list

Payment Methods



Geriatric (Elderly) Clinic

Comprehensive health services provided to the elderly patients.

For Whom?

UAE Nationals

Residents

Expats

Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon

7:30 am -2:30 pm

Delivery Time

40 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per DHA approved price list

Payment Methods

For Whom?

UAE Nationals

Residents

Expats

Visitors



Antenatal Care Package

Antenatal care package provides comprehensive care to pregnant women to prevent and treat the likelihood of health problems during pregnancy which would benefit the future mother and child to reduce rates of health problems.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Tuesday	07:30 am-3:00 pm
Wednesday	15:00 pm -10:00 pm
Thursday	07:30 am -3:00 pm
Friday	07:30 am -12:00pm

Delivery Time

New appointment
30 minutes

Follow-up
20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring

- A referral letter from the family physician
- Valid original passport for mother and father + copy
- Valid original Emirates ID + copy
- Proof of residence (electricity bill and tenancy contract or proof of housing ownership) + copy

Service Charges

5000AED

Payment Methods



For Whom?

UAE Nationals

Residents

Expats

Visitors



Premarital Counselling Package

This package offers a screening to couples to receive a “pre-marriage medical fitness certificate” in order to proceed with their marriage in the UAE.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in and Appointment



Mon - Sun
7:30am - 9:30pm

Delivery Time

15 minutes

Service Charges

112.50AED

for physician visit

270AED

for lab

112.50AED

for certificate+ consultation/referral letter
if needed

Prices will vary depending on the
insurance coverage

Payment Methods



Periodic Health Check-up

These services provide comprehensive health check-ups for customers from 18 years old and above.

For Whom?



UAE Nationals

Residents

Expats

Visitors



Test Results

- Test results can be viewed through DHA App, or by visiting the centre
- Will be communicated in case of critical result

Walk-in and Appointment



24/7

Delivery Time

15 minutes

Notes

For the required documents, please refer to the Out-Patient Customer Journey.

Consultation Fees

112.50AED

for consultation

Additional services and vaccinations are all paid separately as per the DHA approved price list

Payment Methods

Podiatry

This service provides screening, prevention, examination, diagnosis and treatment of all medical conditions related to the foot and ankle to all customers, diabetic and non-diabetic.

Service Limitation

Patients with diabetic foot ulcer of grade 2 or more will be referred as required

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Additional Documents

In addition to the required documents (see Out-Patient Customer Journey) please provide a referral letter from the family physician

Consultation Fees

187.5AED

Services are charged as per the DHA approved price list

Payment Methods

For Whom?

UAE Nationals

Residents

Expats

Visitors



Mon 2:30 pm-10:00 pm

Tues 7:30 pm -2:30 pm

Delivery Time

30 minutes



Lifestyle

These services provide informative, preventive and Healthcare promotion for individuals at risk of developing type 2 diabetes.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

For Whom?

UAE Nationals
Residents
Expats
Visitors



Appointment



Thursday (Alternate)
7:30 am -2:30 pm

Delivery Time

45 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

112.50AED

Per specialty (physician, dietitian and health educator)

Payment Methods



Dental Hygiene

It contains Dental Child Health, Preventive dental service, Pocket Reduction Procedures and Teeth whitening.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon -Tues-Wed-Thru

7:30 am -10:00 pm

Fri- Sun 7:30am-9:00pm

Delivery Time

50 minutes

Documents Required

- Emirates ID
- Health card number
- Insurance card

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the dentist

Registration Fees

187.50 AED

Payment Methods



General Dentistry

General dental services provide evaluation, diagnosis, prevention and/or treatment (nonsurgical, surgical or related procedures) of diseases, disorders, oral trauma and/or conditions of the oral cavity.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment

Mon -Tues-Wed-Thru
7:30 am -10:00 pm
Fri- Sun 7:30am-9:00pm

Delivery Time

40 minutes

Documents Required

- Emirates ID
- Health card number
- Insurance card

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the dentist

Registration Fees

187.50 AED

Payment Methods



PCR-Covid test

The Covid 19 test - is the standard test for detecting the virus that causes Covid 19. The test is generally performed by taking a swab taken from the nasopharynx for adults or taking a saliva sample instead of a nasal swab for children between 3-16 years old.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon-Sun

8:00 am -8:00 pm

Delivery Time

5 minutes

Documents Required

- Emirates ID for Local – Residents
- Passport for tourists.

Service Charge

150AED

The following categories are excluded:

Close contacts with active symptoms
such as COVID 19 (free examination)

The test is free every four months

UAE Citizens

Children of female citizens

People of determination

Pregnant women

People with chronic diseases

Households of UAE Nationals

Payment Methods



COVID-19 Vaccination

Vaccines are one of the ways to control the Covid-19 pandemic, and they are a safe and effective way to provide protection to society, as vaccines stimulate and train the body's immune system to form antibodies to fight the virus that causes Covid-19.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

For Whom?

UAE Nationals

Residents

Expats

Visitors



Appointment



Mon-Sun

8:00 am -8:00 pm

Consultation Fees

FREE

Payment Methods



Covid Assesment

TAssessing and managing positive COVID patients by following national guideline

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



24/7

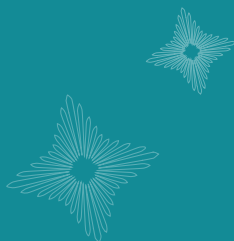
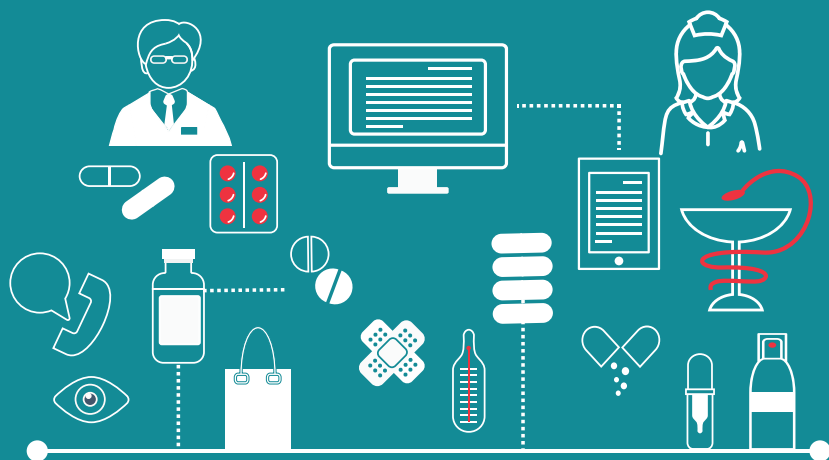
Service Charge

Free

- **Documents Required**
Emirates ID for Local – Residents
- Passport for tourists.

Payment Methods





The background is a solid teal color. It is decorated with several white line-art daisies of varying sizes. One large daisy is in the top left, another large one is in the bottom right. There are also several smaller daisies scattered around: one in the top right, one in the middle right, one in the middle left, and two in the bottom left.

--- SUPPORTIVE MEDICAL SERVICES

For Whom?

UAE Nationals

Residents

Expats

Visitors



Walk-in



24/7

Documents Required

Emirates ID

Delivery Time

Depends on each case

Laboratory

Investigations are performed for the purpose of diagnosis, prevention, treatment of disease based on request from health professionals.

Preparation Steps

Depends on the requested tests

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Service Charges

Will depend on the tests required

Payment Methods



For Whom?

UAE Nationals
Residents
Expats
Visitors



Nursing Care and Treatment Room

These services offer a patient assessment including monitoring the vital signs, pain assessment, taking a brief medical history, etc.

Also, these services provide nursing care when needed to carry out some procedures such as injections and wound dressing.

In addition, health teaching is offered to the customers and their families.

Walk-in



24/7

Notes

For the required documents, please refer to the Out-Patient Customer Journey.

- **Documents Required**
Emirates ID

Delivery Time

Depends on each case

Service Charges

22.50AED

Additional services are all paid separately as per the DHA approved price list

Payment Methods



For Whom?

UAE Nationals

Residents

Expats

Visitors



Pharmacy

Pharmacy services offer comprehensive pharmaceutical care by providing required medications and information on the use of appropriate drugs.

Walk-in



24/7

• Documents Required

Emirates ID

Delivery Time

10 minutes

Service Charges

Will depend on the medicine required

Payment Methods



For Whom?

UAE Nationals

Residents

Expats

Visitors



Radiology

These services use a variety of medical imaging techniques such as X-ray and ultrasound to diagnose diseases within the body.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in



24/7

Documents Required

Emirates ID

Delivery Time

Depends on each case

Service Charges

Will depend on the test required

Payment Methods







FACILITY FAQ





What is Primary Healthcare?

Primary Healthcare is a patient's first point of contact with the healthcare system to receive services that promote health, care for common illnesses and manage ongoing health problems.

Primary Healthcare includes all of the basic services that are required to meet your everyday healthcare needs. This might be a check-up with your family physician, a visit to a physiotherapist, or a trip to the pharmacist.

Primary Healthcare centres also provide a range of specialised medical services for all patients such as child health, ophthalmology, diabetes, home care.

Do I need to schedule an appointment with a family physician and/or general dentistry?

We have a hybrid system, which means you can choose to schedule an appointment.

How can I book an appointment with the family physician or general dentist?

You can book an appointment using the following channels:

- DHA call centre: 800 342
- Visiting the Primary Healthcare centre
- Using DHA App.

What if I need to see a specialist?

If needed your family physician or dental GP (General Practitioner) will refer you to a specialist clinic to schedule an appointment. A referral is needed in order to book an appointment with a specialist.

Can anyone receive services from a Primary Healthcare Centre?

Anyone with a valid health card and Emirates ID.

What documents do I need to have to issue a Create / Renew MRN number?

- The required documents it depends on patients categories
- For more details, please refer to the service catalogue (Create / Renew MRN number)

How can I pay the service fees?

You can pay using one of the following three methods of payment:

- Cash
 - Debit/credit card
 - Smart payment
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What are the service fees at Primary Healthcare Centres?

- Consultation fees for family physician consultation is 112.5AED
- For other fees please refer to DHA service catalogue or contact the call centre
- Registration fees will vary depending on the insurance cover

How can I submit a complaint or an appreciation?

You can submit through multiple channels including:

- DHA call centre: 800 342
- E-mail: wasselsotak@dha.gov.ae

What medical packages do Primary Healthcare Centres provide?

Medical Packages Services:

- Antenatal Care Package
- Premarital Counselling Package
- Quit Smoking Package

For details, please refer to the service catalogue

How can I receive pre-marriage medical fitness certificate?

Through the premarital screening and counselling service provided in all Primary Healthcare Centres and Dubai Now App.

How much are child vaccination fees?

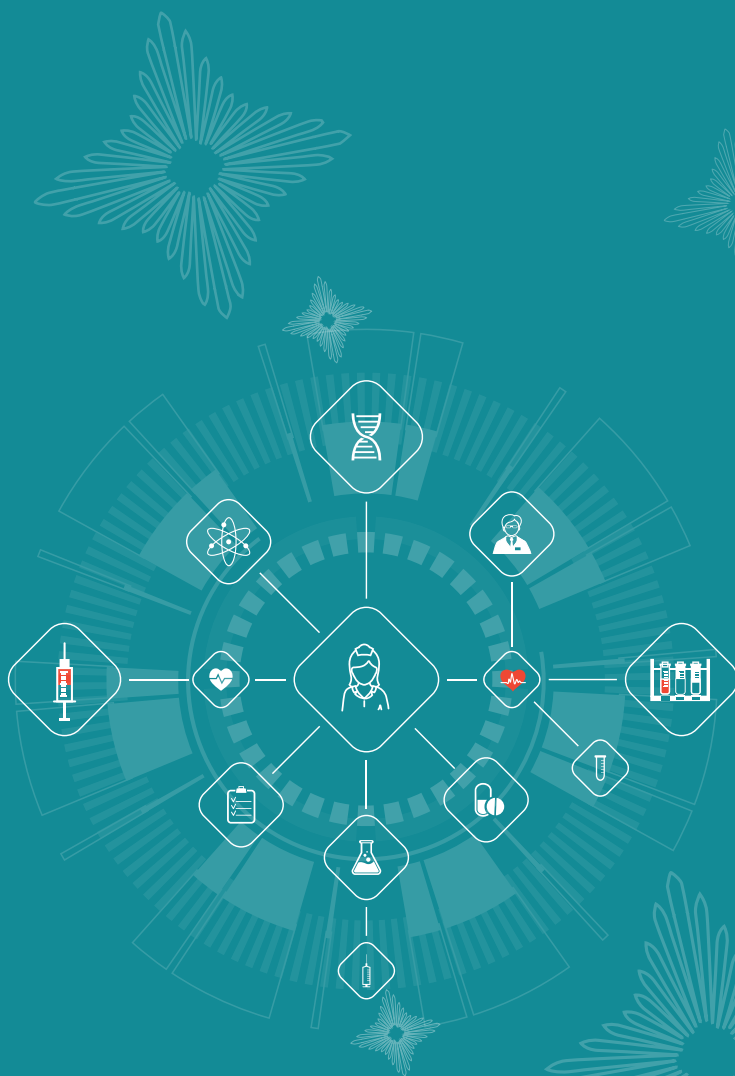
Child vaccinations are offered free of charge when providing a valid health card.

How can I receive my test results?

- Tests results can be viewed through the DHA App.
- Visit the centre

What is home healthcare?

The preventive, curative and rehabilitative services are provided to eligible patients at home in order to follow-up their health condition and to receive the necessary care.





INTERCONNECTED SERVICES



Services name	Name of related service
<ul style="list-style-type: none"> • Antenatal care clinic 	<ul style="list-style-type: none"> • Family medicine • Gynaecology
<ul style="list-style-type: none"> • Antenatal care package 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Audiology clinic 	<ul style="list-style-type: none"> • Family medicine • Otolaryngology (ENT)
<ul style="list-style-type: none"> • Child health physician's assessment 	<ul style="list-style-type: none"> • Paediatrics services
<ul style="list-style-type: none"> • Child health vaccination 	<ul style="list-style-type: none"> • Paediatrics services
<ul style="list-style-type: none"> • Comprehensive orthodontic treatment 	<ul style="list-style-type: none"> • General practitioner • Dental cleaning orthodontics • Dental lab
<ul style="list-style-type: none"> • Conservative periodontal treatment 	<ul style="list-style-type: none"> • General practitioner • Periodontist • Oral and dental hygienist
<ul style="list-style-type: none"> • Dental child health 	<ul style="list-style-type: none"> • Oral and dental hygienist
<ul style="list-style-type: none"> • Dental implant removal 	<ul style="list-style-type: none"> • Gum treatment unit • Oral surgery unit
<ul style="list-style-type: none"> • Dental implant services 	<ul style="list-style-type: none"> • General practitioner • Oral surgery • Periodontal surgery
<ul style="list-style-type: none"> • Dental restorations 	<ul style="list-style-type: none"> • General practitioner • Child dentistry • Nerve treatment

Services name	Name of related service
<ul style="list-style-type: none"> Dental trauma management 	<ul style="list-style-type: none"> General practitioner Paediatrics Neurology Oral surgery
<ul style="list-style-type: none"> Dermatology 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Diabetes services 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Diabetes services 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Fixed prosthodontic appliances 	<ul style="list-style-type: none"> General practitioner Dental unit Dental lab
<ul style="list-style-type: none"> General paediatrics 	<ul style="list-style-type: none"> Paediatrics services
<ul style="list-style-type: none"> Genitourinary medicine 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Gynaecology 	<ul style="list-style-type: none"> Family medicine Genitourinary medicine Ante natal care clinic
<ul style="list-style-type: none"> Headache 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Health education 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Home healthcare 	<ul style="list-style-type: none"> Family medicine Geriatric (elderly) clinic
<ul style="list-style-type: none"> Immunocompromised services 	<ul style="list-style-type: none"> Family medicine

Services name	Name of related service
<ul style="list-style-type: none"> • Implant prosthesis 	<ul style="list-style-type: none"> • General dental practitioner • Orthodontics unit • Oral surgery unit • Gum treatment unit • Dental lab
<ul style="list-style-type: none"> • Interceptive orthodontic treatment 	<ul style="list-style-type: none"> • General practitioner • Paediatric dentistry • Orthodontics
<ul style="list-style-type: none"> • Laboratory 	<ul style="list-style-type: none"> • All the services
<ul style="list-style-type: none"> • Laser treatment 	<ul style="list-style-type: none"> • General practitioner • Gum treatment unit
<ul style="list-style-type: none"> • Lifestyle 	<ul style="list-style-type: none"> • Family medicine • Rehabilitation service
<ul style="list-style-type: none"> • Memory clinic 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Mental health service 	<ul style="list-style-type: none"> • Family medicine • Headache clinic
<ul style="list-style-type: none"> • Nursing care and treatment room 	<ul style="list-style-type: none"> • All the services
<ul style="list-style-type: none"> • Occupational clinic 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Ophthalmology 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Optometry clinic 	<ul style="list-style-type: none"> • Ophthalmology • Family medicine
<ul style="list-style-type: none"> • Oral inflammatory/infection management 	<ul style="list-style-type: none"> • General practitioner • Periodontology • Paediatric dentistry unit • Oral surgery • Nerve treatment specialist of oral • Dental health

Services name	Name of related service
• Oral lesions management	<ul style="list-style-type: none"> • General practitioner • Periodontology • Oral surgery • Oral and dental hygienists
• Orthognathic treatment	<ul style="list-style-type: none"> • Orthodontic unit • Oral surgery unit • Dental lab
• Orthopaedic clinic	• Family medicine
• Osteoporosis	<ul style="list-style-type: none"> • Orthopaedic clinic • Geriatric (elderly) clinic
• Otolaryngology (ENT)	<ul style="list-style-type: none"> • Ophthalmology • Family medicine
• Periodic health check-up	• Family medicine
• Pharmacy	• All the services
• Pocket reduction procedures	<ul style="list-style-type: none"> • General practitioner • Oral and dental hygienist
• Podiatry	• Family medicine
• Pre-prosthetic surgery	<ul style="list-style-type: none"> • Oral surgery • Periodontal surgery
• Preventive dental services	<ul style="list-style-type: none"> • General practitioner • Paediatric dentistry unit • Oral health unit
• Pulpotomy of deciduous tooth	<ul style="list-style-type: none"> • General practitioner • Child dentistry

Services name	Name of related service
<ul style="list-style-type: none"> Quit smoking package 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Radiology 	<ul style="list-style-type: none"> All the services
<ul style="list-style-type: none"> Removable prosthodontic appliances 	<ul style="list-style-type: none"> General practitioner Dental unit Dental lab
<ul style="list-style-type: none"> Root canal therapy 	<ul style="list-style-type: none"> General practitioner Nerve therapy unit
<ul style="list-style-type: none"> Surgical periodontal treatment 	<ul style="list-style-type: none"> General practitioner Periodontist Oral and dental hygienist
<ul style="list-style-type: none"> Surgical root canal treatment 	<ul style="list-style-type: none"> General practitioner Dental nerve treatment unit
<ul style="list-style-type: none"> Teeth scaling and polishing 	<ul style="list-style-type: none"> General practitioner Dental cleaning
<ul style="list-style-type: none"> Teeth whitening 	<ul style="list-style-type: none"> General practitioner Dental cleaning and polishing services
<ul style="list-style-type: none"> Temporomandibular joint managements 	<ul style="list-style-type: none"> General practitioner Oral surgery Orthodontics Prosthodontics Dental lab
<ul style="list-style-type: none"> Tooth crowns for children 	<ul style="list-style-type: none"> General practitioner Child dentistry
<ul style="list-style-type: none"> Tooth extractions 	<ul style="list-style-type: none"> General practitioner Child dentistry Oral surgery Gum treatment