



AL TOWAR HEALTH CENTRE

SERVICE CATALOGUE

KEY ICONS

GENERAL ICONS



TIMING



FOR WHOM?

INFORMATION
RECEIVED BY

PAYMENT METHOD



SENIOR
CITIZENS

PEOPLE OF
DETERMINATION

DHA APP.
~~DHB APP.~~

TYPING
CENTRE

AL TOWAR HEALTH CENTRE



Contacts



17A Street, Al Twar 1
Dubai, UAE
Makani: 35273 96231



800342



To call from outside UAE
+971 4 219 8888



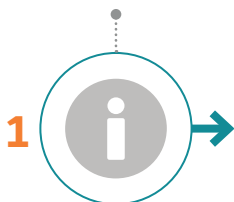
Mon-Thu
7:30 am -10:00 pm

Fri
7:30 am - 12:00 pm

Sat - Sun
Close

CUSTOMER JOURNEY OUT-PATIENT

Accessing PHC services



Gathering information

The patient can access DHA website or call 800DHA or use DHA App. to get the needed information about the services provided, working hours and physicians' names available.



Appointment



Appointment booking

The patient can book an appointment, if needed, by using DHA website or by calling 800DHA.



Reaching the centre



Finding suitable parking

When the patient arrives at the PHC, a dedicated parking is available and accessible.



Registration



Counter in the registration area

The patient provides one of the following documents:

- Valid Emirates ID
- Health card number
- Insurance card
- Valid passport (for visitors)
- UAE driving licence
- GCC card



Nurse assessment



Vital signs check-up

The nurse checks the patient's vital signs (blood pressure, temperature, weight, height, etc.).



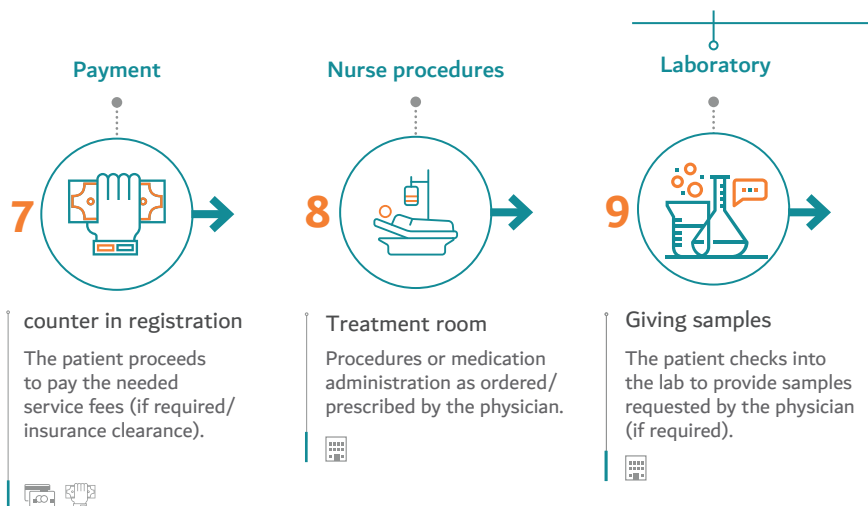
Physician assessment



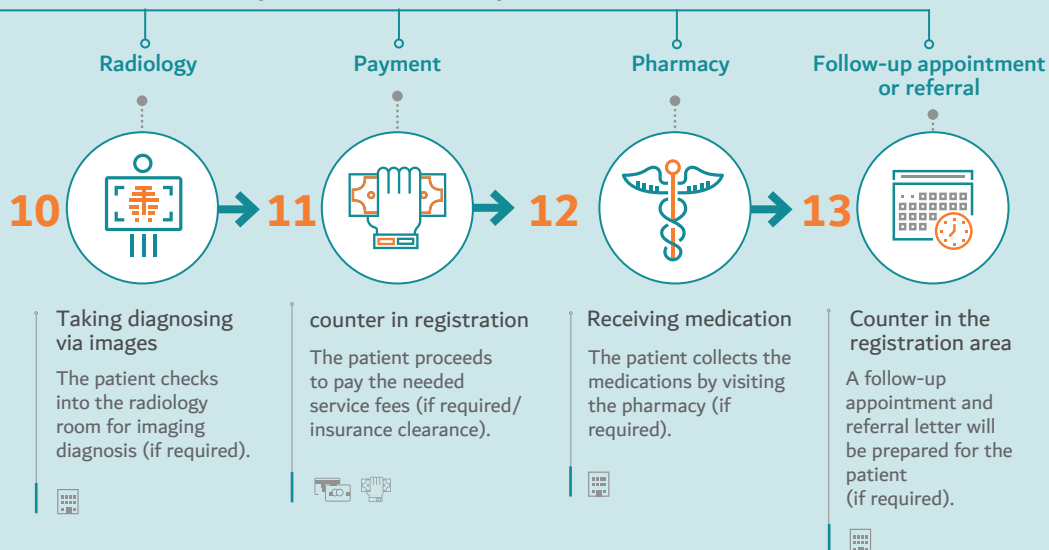
Consultation and medicine prescription

The patient checks into the consultation room to see the physician.





These steps are done when/if required



CUSTOMER JOURNEY

HOME CARE

Accessibility of the PHC services



Gathering information

The customer can access DHA website or call 800DHA to acquire needed information about the services provided, working hours and physicians' names available.



Requesting the service



Requesting for home care service

The patient's relative can visit the registration counter or call 800DHA or website to proceed with the application. All the following documents are required:

- Applicant's valid Emirates ID
- Health card
- Insurance card



Assessment booking

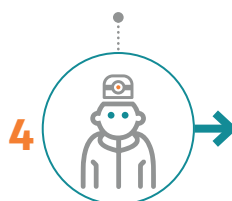


Home care visit booking

The patient's relative will be contacted to confirm the visit scheduled.



Assessment visit



Care provision

A physician or nurse will visit the applicant for assessment.



Follow-up appointment



Application approval

A follow-up appointment will be scheduled (if the application is approved).



Patient Discharge and
Follow-up Arrangements



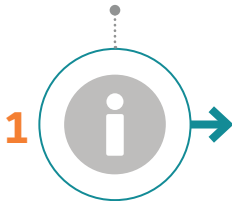
Referral approval

If required, the patient will be referred to a specialty physician or specialty facility.



CUSTOMER JOURNEY ADMIN

Accessibility of PHC service clinic information



1 Gathering information

The patient access the website or application or call 800DHA to acquire needed information about the services provided.



Reaching the centre



2 Finding suitable parking

The patient arrives to the center where suitable parking should be available and accessible



Requesting the service



3 Counter in the Registration area

The counter staff welcomes the patient and provide the needed help



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SUPPORTIVE MEDICAL SERVICES

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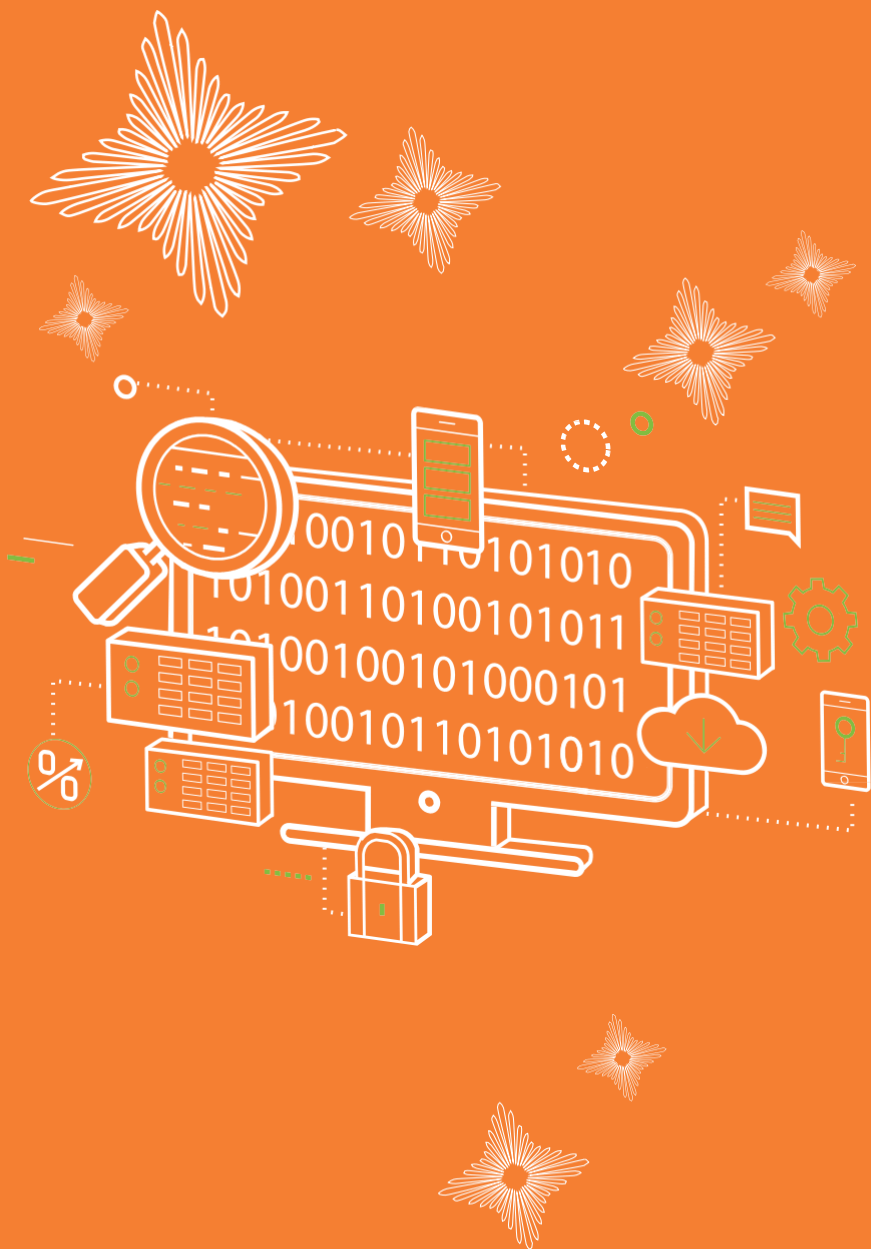
Radiology

FACILITY FAQ

Facility FAQ

INTERCONNECTED SERVICES

Interconnected Services





ADMINISTRATION SERVICES



For Whom?

UAE Nationals

Residents

Expats

Visitors



Create/Renew MRN number

A health card with an individual medical record number is being created for all patients in order to facilitate all transactions and registrations during all services in DHA's facilities and maintaining patient's records and medical history.

Renewal Process

- Upon expiration of the health card, an SMS is sent to the customer

Service Limitations

Exemption of certain cases from the Commission's decision.

Walk-in



Mon - Thu
7:30am - 10:00pm

Fri
7:30am - 12:00pm

Delivery Time

10 minutes

Service Charges

New Health Card

120AED

UAE National
adults

70AED

UAE National
children
(10 - 17yrs)

25AED

UAE National
children
(0 - 9yrs)

320AED

Resident
adults/wife of
UAE Nationals

220AED

Resident children
(10 - 17yrs)

120AED

Resident children
(0 - 9yrs)

320AED

GCC adults

220AED

GCC children
(10 - 17yrs)

120AED

GCC children
(0 - 9yrs)

320AED

Children of local
mothers adults

220AED

Children of local
mothers
(10 - 17yrs)

120AED

Children of local
mothers
(0 - 9yrs)

Duplicate Health Card

70AED

UAE Nationals



- Valid original passport + copy
- Valid original Emirates ID + copy
- Family book + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence + copy

Wives of UAE Nationals



- Valid original passport of wife and husband + copy
- Valid original Emirates ID of wife and husband + copy
- Marriage certificate (with attestations required only for marriage certificate issued outside the country + copy)
- Family book + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence + copy

Children of local mother



- Valid original passport of mother + copy
- Valid original Emirates ID of mother + copy
- Family book for mother issued from Dubai + copy
- Recent photograph of the applicant
- Original birth certificate for the child + copy and valid original passport of the child + copy
- For newborn, original birth certificate + copy

Residents



- Valid original passport (with valid UAE residence visa) + copy
- Valid original Emirates ID + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence in Dubai + copy

Residents of Gulf countries in Dubai



- Valid original passport + copy, or valid original Emirates ID + copy
- Proof of housing - work - study - investment in the Emirate of Dubai + copy
- Recent photograph of the applicant
- Electricity bill or proof of residence in Dubai + copy

UAE Nationals with passports only



- Valid UAE passport + copy
- Valid original Emirates ID + copy
- Valid Marsoom + copy
- Electricity bill or proof of residence + copy
- Recent photograph of the applicant

Issue New/Duplicate Medical Report

It is a procedural service provided to customers based on their request.

A medical report includes:

- The patient diagnosis and treatment
- The results of laboratory and radiology investigations
- The course of the treatment

For Whom?

UAE Nationals

Residents

Expats

GCC Citizens



Walk-in



Mon - Thu
7:30am - 10:00pm

Fri
7:30am - 12:00pm

Documents Required (one of the following)

- Original valid Emirates ID
- Original health card
- Health insurance card
- Copy of a valid residence
- Original passport
(for visitors only)

Delivery Time

10 working days

Service Limitations

- The medical report can only be issued if the last physician's visit does not exceed 6 months
- Report can only be issued to the customer or to a first-degree relative
- A medical report form must be filled-out if the request is not from the customer
- For any other cases, the customer is directed to the Legal Affairs Department

Service Charges

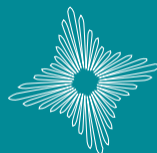
270AED
new report

120AED
copy of a report

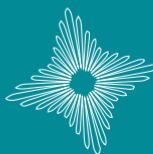
Exemption for senior citizens (above 60 years old)
and people of determination

Payment Methods





MEDICAL SERVICES



Family Medicine

A comprehensive preventive, curative and rehabilitative care is purposed to customers and families which includes physician consultation and nursing care.

For Whom?

UAE Nationals

Residents

Expats

Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in and Appointment



Mon - Thu
7:30am - 10:00pm

Fri
7:30am - 12:00pm

Delivery Time

15 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

112.50AED

Services are charged as per the DHA

Payment Methods

Child Health Vaccination

For Whom?

UAE Nationals
Residents
Expats
Visitors



These services provide vaccination and physician assessment for children aged 0 to 5 years old.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon - Thu
7:30am - 10:00pm
Friday
7:30am - 12:00pm

Delivery Time

20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please provide:

- Valid health card
- Vaccination record

Service Charges

FREE

Providing a valid health card



For Whom?

UAE Nationals
Residents
Expats
Visitors



Appointment



Wed
7:30am - 3:30pm

Delivery Time

New appointment
30 minutes

Follow-up
20 minutes

General Pediatrics

These services provide health and medical care of infants and children.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

19

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA
approved price list

Gynecology

Comprehensive Healthcare and follow-up are provided for women with gynecological disorder or disease.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Tue
7:30pm - 3:30pm

Delivery Time

30 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list

Payment Methods



Home Healthcare

The preventive, curative and rehabilitative services are provided to eligible patients at home in order to follow-up their health condition and to receive the necessary care.

For Whom?

UAE Nationals
GCC Residents
in Dubai



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Additional Documents

In addition to the required documents (see Customer Journeys), a home request form must be completed

Notes

Widows in mourning are entitled to receive these services



Mon - Thu
7:30am -10:00pm
Fri
7:30am - 12:00pm

Delivery Time

60 minutes

Service Charges

112.50AED

for nurse visit

371.25AED

for physician visit

Payment Methods



Diabetes Services

This service offers the treatment and follow-up of patients with diabetes to control the disease and prevent or delay the complications.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

For Whom?

UAE Nationals
Residents
Expats
Visitors



Appointment



Wed
7:30am - 3:30pm

Delivery Time

New appointment
40 minutes

Follow-up
30 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

~~187.50AED~~

Services are charged as per the DHA approved price list
Payment Methods

Dietitian

This clinic provides a dietary assessment and advice for patients with specific medical conditions or requiring special dietary regime.

For Whom?

UAE Nationals

Residents

Expats

Visitors



Appointment



Tue and Wed
7:30am - 3:30pm

Alternate Thurs.
7:30am - 3:30pm

Delivery Time

New appointment
40 minutes

Follow-up
20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

112.50AED

Services are charged as per the DHA approved price list

Payment Methods



Ophthalmology

These services provide curative and preventive care to patients with eye disorders, and examination of the eyes and visual sight.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon and Thurs
7:30am-3:30pm
Tue
2:00pm - 10:00pm

Delivery Time

15 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list



Otolaryngology (ENT) Clinic

This clinic provides patients with comprehensive care for ear, nose and throat (ENT) conditions.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

For Whom?

UAE Nationals

Residents

Expats

Visitors



Appointment



Sun and Tue
7:30am - 2:30pm

Delivery Time

20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list



Orthopedic Clinic

This clinic offers comprehensive services for the treatment and health check related to orthopaedic problems such as osteopenia, arthritis, etc.

For Whom?

UAE Nationals

Residents

Expats

Visitors



Preparation steps

Preparation steps will depend upon each case

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Additional Documents

In addition to the required documents (see Customer Journeys), please bring a referral letter from the family physician

Appointment



Thu
7:30 am - 3:30 pm

Friday

7:30 am-12:00pm

Delivery Time

20 minutes

Consultation Fees

187.50AED

Services are charged as per the DHA approved price list

Periodic Health Check-up

These services provide comprehensive health check-ups for customers from 18 years old and above also included during family consultation visit.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in and Appointment



Mon - Thu
7:30am - 10:00pm

Fri
7:30am - 12:00pm

Delivery Time

15 minutes

Notes

For the required documents, please refer to the Out-Patient Customer Journey.

Consultation Fees

112.50AED

for consultation

Services are charged as per the DHA approved price list
Payment Methods

Antenatal Care Package

This package offers the prevention and treatment of potential health problems during pregnancy to promote a healthy lifestyle for the future mother and her fetus.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Thurs.
2:00pm – 10:00pm

Delivery Time

New appointment
30 minutes

Follow-up
20 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), please bring

- A referral letter from the family physician
- Valid original passport for mother and father + copy
- Valid original Emirates ID + copy
- Proof of residence (electricity bill and tenancy contract or proof of housing ownership) + copy

Package charges

5000



Payment Methods

Premarital Counselling Package

This package offers a screening to couples to receive a “pre-marriage medical fitness certificate” in order to proceed with their marriage in the UAE.

For Whom?


UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in and Appointment

 Mon - Thu
7:30am -10:00pm

Fri
7:30am - 12:00pm

Delivery Time

15 minutes

1
1
2
.

Consultation Charges

112.50ED

for physician visit

270AED

for lab

112.50AED

for certificate + consultation/referral
letter

if needed

Prices will vary depending on the
insurance coverage

Payment Methods





For Whom?

UAE Nationals

Residents

Expats

Visitors



Quit Smoking

This service is for counselling smokers who are willing to quit smoking and tobacco addictions.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Wed
2:30 pm -10:00pm

Delivery Time

30 minutes

Additional Documents

In addition to the required documents (see Customer Journeys), referral letter by self booking/family physician/ from hospital

Package Charges

800AED

Payment Methods



PCR-Covid test

The Covid 19 test - is the standard test for detecting the virus that causes Covid 19. The test is generally performed by taking a swab taken from the nasopharynx for adults or taking a saliva sample instead of a nasal swab for children between 3-16 years old.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Appointment



Mon – Thurs 7:30 am-10:00 pm
Fri 7:30 am-12:00 pm

Delivery Time

5 minutes

- **Documents Required**
Emirates ID for Local – Residents
- Passport for tourists.

Service Charge

150AED

The following categories are excluded:
Close contacts with active symptoms such as COVID 19 (free examination)

The test is free every four months
UAE Citizens

Children of female citizens

People of determination

Pregnant women

People with chronic diseases

Households of UAE Nationals

Payment Methods



COVID-19 Vaccination

Vaccines are one of the ways to control the Covid-19 pandemic, and they are a safe and effective way to provide protection to society, as vaccines stimulate and train the body's immune system to form antibodies to fight the virus that causes Covid-19.

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

For Whom?

UAE Nationals
Residents
Expats
Visitors



Appointment



Mon – Thurs 7:30 am-10:00 pm

Consultation Fees

FREE

Payment Methods



Covid Assesment

TAssessing and managing positive COVID patients by following national guideline

For Whom?

UAE Nationals

Residents

Expats

Visitors



Appointment



Mon – Thurs 7:30 am-10:00 pm

Fri 7:30 am-12:00 pm

Documents Required

- Emirates ID for Local – Residents
- Passport for tourists.

Test Results

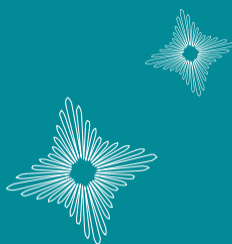
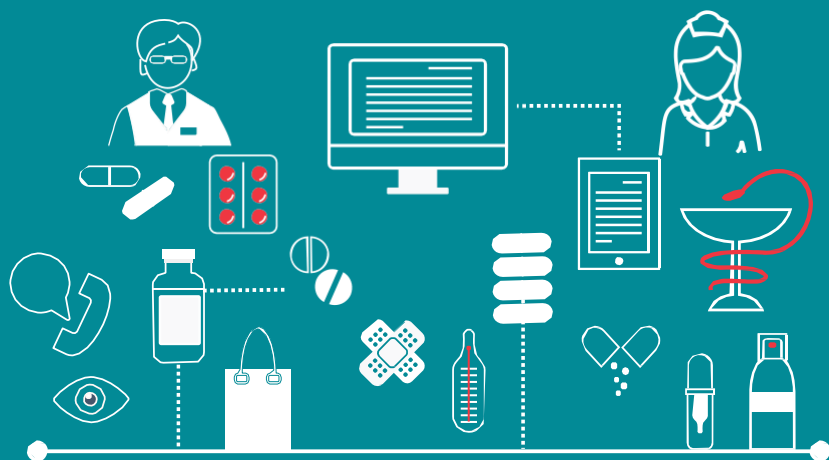
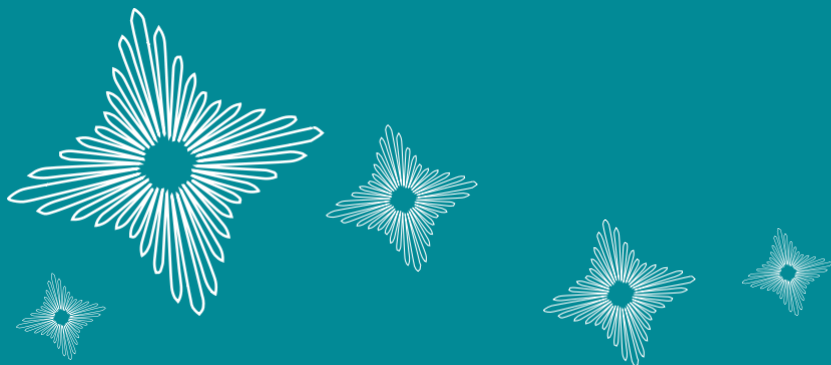
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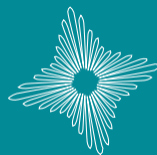
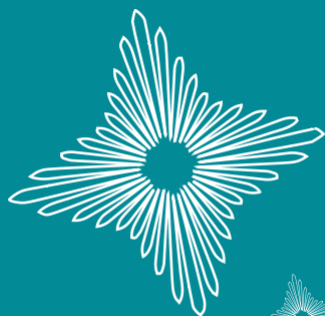
Service Charge

Free

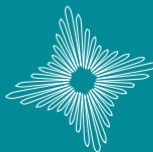
Payment Methods







SUPPORTIVE MEDICAL SERVICES





For Whom?

UAE Nationals

Residents

Expats

Visitors



Laboratory

Investigations are performed for the purpose of diagnosis, prevention, treatment of disease based on request from health professionals.

Preparation Steps

Depends on the requested tests

Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in



Mon - Thu
7:30am -10:00pm

Fri
7:30am - 12:00pm

Delivery Time

Depends on each case

Service Charges

Will depend on the tests required



Nursing Care and Treatment Room

These services offer a patient assessment including monitoring the vital signs, pain assessment, taking a brief medical history, etc.

Also, these services provide nursing care when needed to carry out some procedures such as injections and wound dressing.

In addition, health teaching is offered to the customers and their families.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Walk-in



Mon - Thu
7:30am - 10:00pm

Fri
7:30am - 12:00pm

Delivery Time

Depends on each case

Notes

For the required documents, please refer to the Out-Patient Customer Journey.

Service Charges

22.50AED

Additional services are all paid separately as per the DHA approved price list

Payment Methods



Pharmacy

Pharmacy services offer comprehensive pharmaceutical care by providing required medications and information on the use of appropriate drugs.

For Whom?



UAE Nationals

Residents

Expats

Visitors



Walk-in



Mon - Thu
7:30am - 10:00pm

Fri
7:30am - 12:00pm

Delivery Time

10 minutes

Service Charges

Will depend on the medicine required



Radiology

These services use a variety of medical imaging techniques such as X-ray to diagnose diseases within the body.

For Whom?

UAE Nationals
Residents
Expats
Visitors



Test Results

- Test results can be viewed through DHA App. or by visiting the centre
- Will be communicated in case of critical result

Walk-in



Mon - Thu
7:30am - 10:00pm

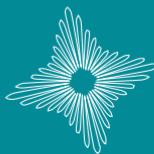
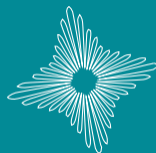
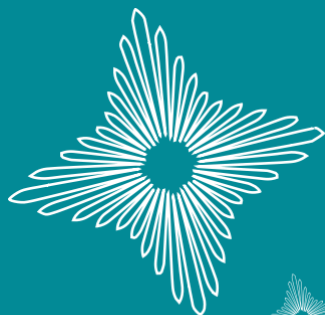
Fri
7:30am - 12:00pm

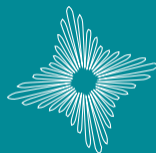
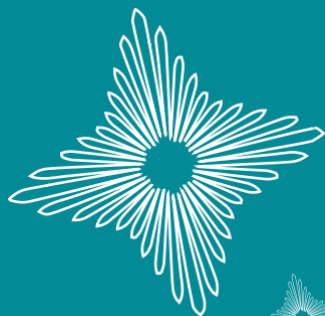
Delivery Time

Depends on each case

Service Charges

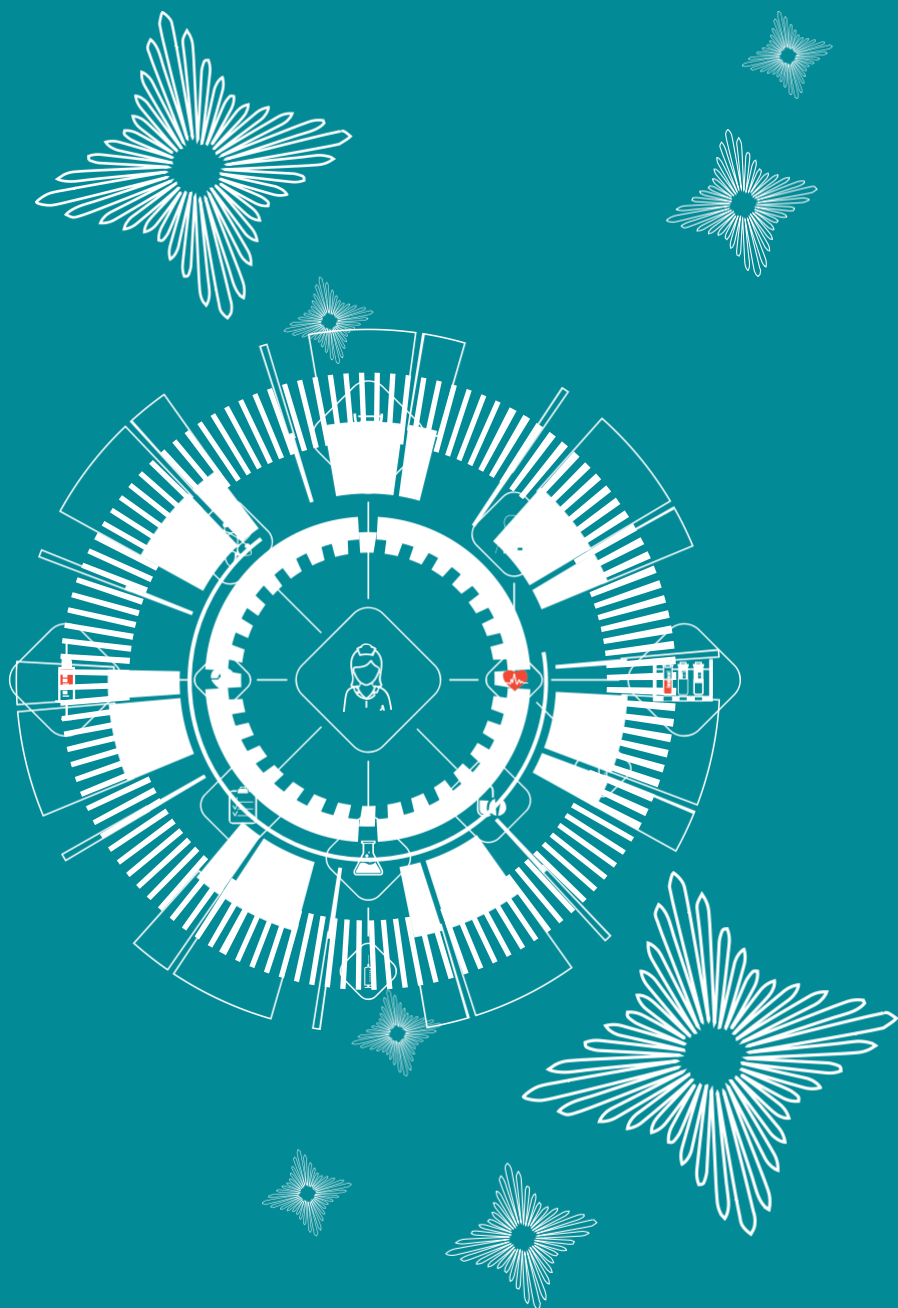
Will depend on the test required





FACILITY FAQ







What is Primary Healthcare?

Primary Healthcare is a patient's first point of contact with the healthcare system to receive services that promote health, care for common illnesses and manage ongoing health problems.

Primary Healthcare includes all of the basic services that are required to meet your everyday healthcare needs. This might be a check-up with your family physician, a visit to a physiotherapist, or a trip to the pharmacist.

Primary Healthcare centres also provide a range of specialised medical services for all patients such as child health, ophthalmology, diabetes, home care.

Do I need to schedule an appointment with a family physician and/or general dentistry?

We have a hybrid system, which means you can choose to schedule an appointment.

How can I book an appointment with the family physician or general dentist?

You can book an appointment using the following channels:

- DHA call centre: 800 342
- Visiting the Primary Healthcare centre
- Using DHA App.

What if I need to see a specialist?

If needed your family physician or dental GP (General Practitioner) will refer you to a specialist clinic to schedule an appointment. A referral is needed in order to book an appointment with a specialist.

Can anyone receive services from a Primary Healthcare Centre?

Anyone with a valid health card and Emirates ID.

What documents do I need to have to issue a Create / Renew MRN number?

- The required documents it depends on patients categories
- For more details, please refer to the service catalogue (Create / Renew MRN number)

How can I pay the service fees?

You can pay using one of the following three methods of payment:

- Cash
 - Debit/credit card
 - Smart payment
-

What are the service fees at Primary Healthcare Centres?

- Consultation fees for family physician consultation is 112.5AED
- For other fees please refer to DHA service catalogue or contact the call centre
- Registration fees will vary depending on the insurance cover

How can I submit a complaint or an appreciation?

You can submit through multiple channels including:

- DHA call centre: 800 342
- E-mail: wasselsotak@dha.gov.ae

What medical packages do Primary Healthcare Centres provide?

Medical Packages Services:

- Antenatal Care Package
- Premarital Counselling Package
- Quit Smoking Package

For details, please refer to the service catalogue

How can I receive pre-marriage medical fitness certificate?

Through the premarital screening and counselling service provided in all Primary Healthcare Centres and Dubai Now App.

How much are child vaccination fees?

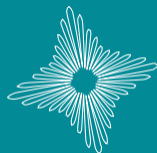
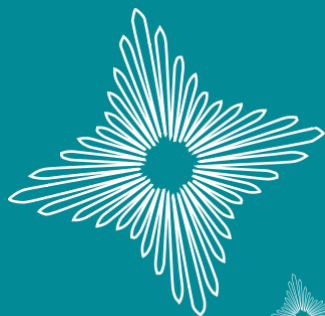
Child vaccinations are offered free of charge when providing a valid health card.

How can I receive my test results?

- Tests results can be viewed through the DHA App.
- Visit the centre

What is home healthcare?

The preventive, curative and rehabilitative services are provided to eligible patients at home in order to follow-up their health condition and to receive the necessary care.



INTERCONNECTED SERVICES



Services name	Name of related service
<ul style="list-style-type: none"> Antenatal care clinic 	<ul style="list-style-type: none"> Family medicine Gynaecology
<ul style="list-style-type: none"> Antenatal care package 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Audiology clinic 	<ul style="list-style-type: none"> Family medicine Otolaryngology (ENT)
<ul style="list-style-type: none"> Child health physician's assessment 	<ul style="list-style-type: none"> Paediatrics services
<ul style="list-style-type: none"> Child health vaccination 	<ul style="list-style-type: none"> Paediatrics services
<ul style="list-style-type: none"> Comprehensive orthodontic treatment 	<ul style="list-style-type: none"> General practitioner Dental cleaning orthodontics Dental lab
<ul style="list-style-type: none"> Conservative periodontal treatment 	<ul style="list-style-type: none"> General practitioner Periodontist Oral and dental hygienist
<ul style="list-style-type: none"> Dental child health 	<ul style="list-style-type: none"> Oral and dental hygienist
<ul style="list-style-type: none"> Dental implant removal 	<ul style="list-style-type: none"> Gum treatment unit Oral surgery unit
<ul style="list-style-type: none"> Dental implant services 	<ul style="list-style-type: none"> General practitioner Oral surgery Periodontal surgery
<ul style="list-style-type: none"> Dental restorations 	<ul style="list-style-type: none"> General practitioner Child dentistry Nerve treatment

Services name	Name of related service
• Dental trauma management	<ul style="list-style-type: none"> • General practitioner • Paediatrics • Neurology • Oral surgery
• Dermatology	• Family medicine
• Diabetes services	• Family medicine
• Diabetes services	• Family medicine
• Fixed prosthodontic appliances	<ul style="list-style-type: none"> • General practitioner <ul style="list-style-type: none"> • Dental unit • Dental lab
• General paediatrics	• Paediatrics services
• Genitourinary medicine	• Family medicine
• Gynaecology	<ul style="list-style-type: none"> • Family medicine • Genitourinary medicine • Ante natal care clinic
• Headache	• Family medicine
• Health education	• Family medicine
• Home healthcare	<ul style="list-style-type: none"> • Family medicine • Geriatric (elderly) clinic
• Immunocompromised services	• Family medicine

Services name	Name of related service
<ul style="list-style-type: none"> • Implant prosthesis 	<ul style="list-style-type: none"> • General dental practitioner • Orthodontics unit • Oral surgery unit • Gum treatment unit • Dental lab
<ul style="list-style-type: none"> • Interceptive orthodontic treatment 	<ul style="list-style-type: none"> • General practitioner • Paediatric dentistry • Orthodontics
<ul style="list-style-type: none"> • Laboratory 	<ul style="list-style-type: none"> • All the services
<ul style="list-style-type: none"> • Laser treatment 	<ul style="list-style-type: none"> • General practitioner • Gum treatment unit
<ul style="list-style-type: none"> • Lifestyle 	<ul style="list-style-type: none"> • Family medicine • Rehabilitation service
<ul style="list-style-type: none"> • Memory clinic 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Mental health service 	<ul style="list-style-type: none"> • Family medicine • Headache clinic
<ul style="list-style-type: none"> • Nursing care and treatment room 	<ul style="list-style-type: none"> • All the services
<ul style="list-style-type: none"> • Occupational clinic 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Ophthalmology 	<ul style="list-style-type: none"> • Family medicine
<ul style="list-style-type: none"> • Optometry clinic 	<ul style="list-style-type: none"> • Ophthalmology • Family medicine
<ul style="list-style-type: none"> • Oral inflammatory/infection management 	<ul style="list-style-type: none"> • General practitioner • Periodontology • Paediatric dentistry unit • Oral surgery • Nerve treatment specialist of oral • Dental health

Services name	Name of related service
• Oral lesions management	<ul style="list-style-type: none"> • General practitioner • Periodontology • Oral surgery • Oral and dental hygienists
• Orthognathic treatment	<ul style="list-style-type: none"> • Orthodontic unit <ul style="list-style-type: none"> • Oral surgery unit <ul style="list-style-type: none"> • Dental lab
• Orthopaedic clinic	• Family medicine
• Osteoporosis	<ul style="list-style-type: none"> • Orthopaedic clinic • Geriatric (elderly) clinic
• Otolaryngology (ENT)	<ul style="list-style-type: none"> • Ophthalmology <ul style="list-style-type: none"> • Family medicine
• Periodic health check-up	• Family medicine
• Pharmacy	• All the services
• Pocket reduction procedures	<ul style="list-style-type: none"> • General practitioner • Oral and dental hygienist
• Podiatry	• Family medicine
• Pre-prosthetic surgery	<ul style="list-style-type: none"> • Oral surgery • Periodontal surgery
• Preventive dental services	<ul style="list-style-type: none"> • General practitioner • Paediatric dentistry unit <ul style="list-style-type: none"> • Oral health unit
• Pulpotomy of deciduous tooth	<ul style="list-style-type: none"> • General practitioner <ul style="list-style-type: none"> • Child dentistry

Services name	Name of related service
<ul style="list-style-type: none"> Quit smoking package 	<ul style="list-style-type: none"> Family medicine
<ul style="list-style-type: none"> Radiology 	<ul style="list-style-type: none"> All the services
<ul style="list-style-type: none"> Removable prosthodontic appliances 	<ul style="list-style-type: none"> General practitioner Dental unit Dental lab
<ul style="list-style-type: none"> Root canal therapy 	<ul style="list-style-type: none"> General practitioner Nerve therapy unit
<ul style="list-style-type: none"> Surgical periodontal treatment 	<ul style="list-style-type: none"> General practitioner Periodontist Oral and dental hygienist
<ul style="list-style-type: none"> Surgical root canal treatment 	<ul style="list-style-type: none"> General practitioner Dental nerve treatment unit
<ul style="list-style-type: none"> Teeth scaling and polishing 	<ul style="list-style-type: none"> General practitioner Dental cleaning
<ul style="list-style-type: none"> Teeth whitening 	<ul style="list-style-type: none"> General practitioner Dental cleaning and polishing services
<ul style="list-style-type: none"> Temporomandibular joint managements 	<ul style="list-style-type: none"> General practitioner Oral surgery Orthodontics Prosthodontics Dental lab
<ul style="list-style-type: none"> Tooth crowns for children 	<ul style="list-style-type: none"> General practitioner Child dentistry
<ul style="list-style-type: none"> Tooth extractions 	<ul style="list-style-type: none"> General practitioner Child dentistry Oral surgery Gum treatment