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Disclaimer: All data provided in this manual are for the purpose of information only; it is valid as of the latest date of update. Dubai Health Authority has the right to make any modification, revocation or addition to the mentioned in this guide, including, for example, waiting times, official working hours, financial fees and expenses at the hospitals and service centres mentioned in the manual are subject to change according to health status, events and official holidays. For more information, please call 800324.

First Issue 20-2-2020
MEDICAL FITNESS CENTRES

Check below for each centre timings

All centres are closed on Fri and Sat.
Except for Al Muhaisnah Medical Fitness Centre
which is open on Sat.

MEDICAL FITNESS CERTIFICATE

<table>
<thead>
<tr>
<th>Centre</th>
<th>Sun - Thu</th>
</tr>
</thead>
<tbody>
<tr>
<td>AXS Medical Fitness Centre</td>
<td>7:30am - 2:30pm</td>
</tr>
<tr>
<td>Dubai Airport Free Zone Medical Fitness Centre</td>
<td>7:30am - 2:30pm</td>
</tr>
<tr>
<td>Dubai International Finance Medical Fitness Centre</td>
<td>8:00am - 3:00pm</td>
</tr>
<tr>
<td>Emirates Airline Medical Fitness Centre</td>
<td>7:00am - 2:00pm</td>
</tr>
<tr>
<td>Emirates Medical Fitness Centre</td>
<td>8:00am - 2:30pm</td>
</tr>
<tr>
<td>Jebel Ali Free Zone Medical Fitness Centre</td>
<td>8:00am - 3:00pm</td>
</tr>
<tr>
<td>Jumairah Lake Tower Medical Screening Centre</td>
<td>7:30am - 7:00pm</td>
</tr>
<tr>
<td>Al Karama Medical Fitness Centre</td>
<td>7:00am - 7:00pm</td>
</tr>
<tr>
<td>Knowledge Village Medical Fitness Centre</td>
<td>7:30am - 2:30pm</td>
</tr>
<tr>
<td>Al Quoz Medical Fitness Centre</td>
<td>7:30am - 9:00pm</td>
</tr>
<tr>
<td>Al Rashidya Medical Fitness Centre</td>
<td>7:30am - 9:00pm</td>
</tr>
<tr>
<td>Zabeel Medical Fitness Centre</td>
<td>7:30am - 9:00pm</td>
</tr>
<tr>
<td>Dubai Land Department Medical Fitness Centre</td>
<td>7:30am - 1:00pm, Sun and Wed Only</td>
</tr>
<tr>
<td>Al Lusaily Medical Fitness Centre</td>
<td>7:30am - 2:30pm, Sun and Thu Only for new residence visa, Sun and Thu only for renewal of residence visa</td>
</tr>
</tbody>
</table>

MEDICAL OCCUPATIONAL CERTIFICATE

<table>
<thead>
<tr>
<th>Centre</th>
<th>Sun - Thu</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jebel Ali Medical Fitness Centre</td>
<td>8:00am - 3:00pm</td>
</tr>
<tr>
<td>Jumairah Lake Tower Medical Fitness Centre</td>
<td>7:00am - 8:00pm</td>
</tr>
<tr>
<td>Uptown Occupational Health Screening Centre</td>
<td>7:30am - 1:00pm</td>
</tr>
</tbody>
</table>

EMBALMING SERVICES

<table>
<thead>
<tr>
<th>Centre</th>
<th>Sun - Thu</th>
</tr>
</thead>
<tbody>
<tr>
<td>Al Muhaisnah Medical Fitness Centre</td>
<td>7:00am - 5:00pm</td>
</tr>
</tbody>
</table>

In case of emergency contact the call centre 800DHA
CUSTOMER JOURNEY

1. **Gathering information**
The customer can access DHA website, DHA App, or call 800DHA to get the needed information about the medical fitness services provided, working hours and centres locations.

2. **Submitting application online**
Companies’ PRO, individuals and typing centres can submit the medical fitness application online and pay the fees.

3. **Finding suitable parking**
When the customer arrives at the centre, a dedicated parking is available and accessible.

4. **Registration counter**
The customer provides all the required documents:
- Valid Emirates ID
- Health card number
- Insurance card
- Valid passport (for visitors)
- UAE driving licence
- GCC card

5. **Lab**
The customer checks into the lab to provide samples requested by the physicians.

6. **Radiology**
The customer checks into the radiology lab for imaging diagnosis.

7. **Receiving the certificate**
- You will receive the certificate (fit) via e-mail
- For unfit cases, the sponsor/PRO is required to visit Block 7 at Al Muhaisnah Medical Fitness Centre during working hours.
Embalming Services

For Whom?
- Residents
- Expats
- Visitors
- GCC Citizens

Embalming Body of the Deceased and Issuing No Objection Letter

These services provide the embalming of a deceased body and the issuance of a no objection letter to transfer the body outside the country.

Important Note
All the required documents must be delivered to the mortuary section before the body arrives.

Service Charges
- 1020AED Registration fees for embalming
- 1840AED Fees into a fund for the company in charge of the deceased body
- 220AED Cost for Dubai Municipality ambulance

In case of bodies infected with infectious diseases such as (HIV- Hepatitis B or C), please contact the call centre 800DHA

Note: DHA has the right to amend the above prices in the public’s interest.

Payment Methods
Medical Fitness Tests and Issuance of Medical Fitness Certificate

Under the Law (7) of the year 2008 and Decree No. (5) of the year 2016, a Medical Fitness Certificate, confirming to be free of communicable diseases, must be issued for new applicants or residents of Dubai for the purpose of issuing or renewing their residence visa.

Important Note
Tawajod service provides an express Medical Fitness test at your convenient location anywhere in Dubai

For Whom?
Residents
Expats

Walk-in
Check timings and centres location on page 2

Required Documents
- Original valid Emirates ID or original passport
- Registration form
- Recent photograph

Delivery Time
20 minutes

Service Charges
270AED
Regular (all categories excluding female household domestic service)

320AED
Regular (female household domestic service)

480AED
24hrs (all categories excluding female household domestic service)

530AED
24hrs (female household domestic service)

380AED
48hrs (all categories excluding household domestic services)

430AED
48hrs (female household domestic service)

700AED
4hrs (all categories excluding household domestic services)

750AED
4hrs (female household domestic service)

1020AED
Tawajod service available at Al Muhaisnah Medical Fitness Centre Only

Note: DHA has the right to amend the above prices in the public’s interest.

Payment Methods
**Occupational Medical Screening and Issuance of Reports**

This service provides occupational health screening for staff depending on the professional category of each company.

**Documents Required**
- Typed application form
- Original valid Emirates ID or original passport
- Residence visa copy
- Recent photograph for medical report

**Delivery Time**
45 minutes

**For Whom?**
- Companies’ staff
- Citizens
- Expats

**E-appointment on the website**
Check timings and location centres on page 3

<table>
<thead>
<tr>
<th>Occupational Medical Screening</th>
<th>Occupational Medical Screening</th>
</tr>
</thead>
</table>

**Service Charges**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee (AED)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food handler</td>
<td>170</td>
</tr>
<tr>
<td>Glass industries</td>
<td>200</td>
</tr>
<tr>
<td>Healthcare workers</td>
<td>570</td>
</tr>
<tr>
<td>Ionizing radiation</td>
<td>200</td>
</tr>
<tr>
<td>Leather industries</td>
<td>270</td>
</tr>
<tr>
<td>Maritime workers screening</td>
<td>270</td>
</tr>
<tr>
<td>Oil refining, plastic &amp; chemical industries</td>
<td>300</td>
</tr>
<tr>
<td>Pre-employment UAE citizens</td>
<td>270</td>
</tr>
<tr>
<td>RTA drivers screening</td>
<td>170</td>
</tr>
<tr>
<td>Veterinary services</td>
<td>270</td>
</tr>
<tr>
<td>Waste management &amp; hygiene service industries</td>
<td>200</td>
</tr>
<tr>
<td>Agriculture industries</td>
<td>200</td>
</tr>
<tr>
<td>Beauticians &amp; related services/Spa workers</td>
<td>540</td>
</tr>
<tr>
<td>Car workshops &amp; service centre</td>
<td>340</td>
</tr>
<tr>
<td>Carpenter &amp; noise producing industries</td>
<td>220</td>
</tr>
<tr>
<td>Cement, ceramic, concrete, tissue &amp; textile industries</td>
<td>200</td>
</tr>
<tr>
<td>Construction industries</td>
<td>770</td>
</tr>
<tr>
<td>Diwan staff</td>
<td>770</td>
</tr>
<tr>
<td>DHA licence services</td>
<td>200</td>
</tr>
<tr>
<td>Education establishment</td>
<td>200</td>
</tr>
<tr>
<td>Electric services</td>
<td>200</td>
</tr>
</tbody>
</table>

Note: DHA has the right to amend the above prices in the public’s interest.
Salem Online Registration

Registration of Salem Medical Fitness and Occupational Health Screening System for corporates and typing centres across Dubai, in order to avail the services of Medical Fitness and Occupational Health Screening conducted by Dubai Health Authority Medical Fitness Department.

For Whom?
Companies

Documents Required
- Trade licence
- Establishment card
- Employee list from MOL/MOHRDE

Delivery Time
15 working days

Procedures and Steps
Submission of registration request through Salem web portal

Preparation Steps
Provide the details requested for registration with requested documents to be attached

Service Limitations
Service is limited to Medical Fitness and Occupational Health Screening for the authorised users

Payment Methods

Note: DHA has the right to amend the above prices in the public’s interest.

Service Charges
1622.25 AED
Licence subscription fees to avail Salem services per user per year
What are the prices for the lab test?
The customer can find all the lists of prices at the Reception Desk.

What are the laboratory tests needed?
It depends on the purpose of the medical report whether it is pre-employment or travel or any other reasons.

If chest x-ray is suspect, am I allowed to work?
It depends on the result whether minimal or moderate.

If my HBs Ag is positive, what will be the next step?
You will need to do PCR or what it is called a “Confirmatory Test” whether it is positive or negative.
INTERCONNECTED SERVICES
<table>
<thead>
<tr>
<th>Services name</th>
<th>Name of related service</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Medical fitness tests and issue of medical</td>
<td>• Laboratory</td>
</tr>
<tr>
<td>fitness certificate</td>
<td>• Radiology</td>
</tr>
<tr>
<td></td>
<td>• Vaccine</td>
</tr>
<tr>
<td>• Occupational medical and reports</td>
<td>• Nursing</td>
</tr>
<tr>
<td></td>
<td>• Laboratory</td>
</tr>
<tr>
<td></td>
<td>• Radiology</td>
</tr>
</tbody>
</table>