







MEDICAL FITNESS CENTRES

SERVICE CATALOGUE

KEY ICONS

GENERAL ICONS

-  LOCATION
-  E-MAIL
-  TELEPHONE
-  FAX

TIMING

-  TIMINGS



FOR WHOM?

-  MEN
-  WOMEN
-  CHILDREN
-  SENIOR CITIZENS
-  PEOPLE OF DETERMINATION

INFORMATION RECEIVED BY

-  WEBSITE
-  SERVICE CENTRE
-  CALL CENTRE
-  DHA APP.

PAYMENT METHOD

-  CREDIT CARD
-  CASH



Disclaimer: All data provided in this manual are for the purpose of information only; it is valid as of the latest date of update. Dubai Health Authority has the right to make any modification, revocation or addition to the mentioned in this guide, including, for example, waiting times, official working hours, financial fees and expenses at the hospitals and service centres mentioned in the manual are subject to change according to health status, events and official holidays. For more information, please call 800324.

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MEDICAL FITNESS FAQ

Medical Fitness FAQ

INTERCONNECTED SERVICES

Interconnected Services

MEDICAL FITNESS CENTRES

 Check below for each centre timings

 800342

All centres are closed on Fri and Sat.

Except for Al Muhaisnah Medical Fitness Centre
which is open on Sat.

 callcenter@dha.gov.ae

MEDICAL FITNESS CERTIFICATE

Sun - Thu

 AXS Medical Fitness Centre	7:30 am - 2:30 pm
Dubai Airport Free Zone Medical Fitness Centre	7:30 am - 2:30 pm
Dubai International Finance Medical Fitness Centre	8:00 am - 3:00 pm
Emirates Airline Medical Fitness Centre	7:00 am - 2:00 pm
Emirates Medical Fitness Centre	8:00 am - 3:00 pm
Jebel Ali Free Zone Medical Fitness Centre	8:00 am - 3:00 pm
Knowledge Village Medical Fitness Centre	7:30 am - 2:30 pm
Al Quoz Medical Fitness Centre	7:00 am - 9:00 pm
Al Rashidya Medical Fitness Centre	7:30 am - 9:00 pm
Zabeel Medical Fitness Centre	8:00 am - 8:00 pm
Dubai Land Department Medical Fitness Centre	7:30 am - 1:00 pm Sun, Tue & Thu Only
Al Lusaily Medical Fitness Centre	8:00 am - 3:00 pm for new residence visa Sun and Thu only for renewal of residence visa Sun - Thu
Salem Smart Center	8:00 am - 8:00 pm
Al Garhood Medical Fitness Center	7:30 am - 8:30 pm
Al Nahda Occupational Health Screening & Medical Fitness Center	7:00 am - 9:00 pm
Al Yalays Medical Fitness Center	7:00 am - 8:00 pm
Bur Dubai Medical Fitness Center	7:30 am - 9:00 pm
Al Karama Medical Fitness Center	7:00 am - 7:00 pm

Al Muhaisnah Medical Fitness Centre

Sat - Wed 24 hours
Thu working hours ending at 9:00 pm

Men (new residency):

Sat to Wed 24 hours
Thu working hours ending at 9 pm

Women (new residency + renewal of residence for domestic workers and support groups):


Sat - Thu from 7:00am - 9:00pm

Men and women (renewal of residency):

Sat - Wed 24 hours
Thu working hours ending at 9pm

MEDICAL OCCUPATIONAL CERTIFICATE

| 3

	Sun - Thu
 Jebel Ali Medical Fitness Centre	8:00 am - 3:00 pm
Zabeel Medical Fitness Centre	8:00 am - 8:00 pm
Al Nahda Occupational Health Screening & Medical Fitness Center	7:00 am - 9:00 pm
Al Yalays Medical Fitness Center	7:00 am - 8:00 pm

EMBALMING SERVICES

	Sun - Thu
 Al Muhaisnah Medical Fitness Centre	7:00 am - 5:00 pm
	Sat
	8:00 am - 1:00 pm

In case of emergency contact the call centre 800DHA

Applications will not be received an hour before the end of the official working hours for completing internal procedure

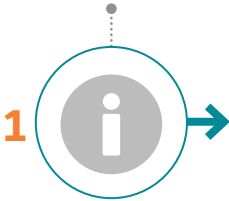


CUSTOMER JOURNEY



CUSTOMER JOURNEY

Accessing medical fitness screening information



Gathering information

The customer can access DHA website, DHA App, or call 800DHA to get the needed information about the medical fitness services provided, working hours and centres locations.



Submitting medical fitness application and pay the fees



Submitting application online

Companies' PRO, individuals and typing centres can submit the medical fitness application online and pay the fees.



Reaching the centre



Finding suitable parking

When the customer arrives at the centre, a dedicated parking is available and accessible.



Registration



Registration counter

The customer provide one of the required documents according to application type:

- Valid Emirates ID
- Health card number
- Insurance card
- Valid passport (for visitors)
- UAE driving licence
- GCC card



Lab

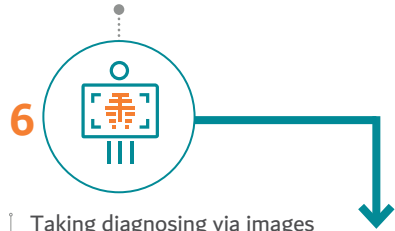


Giving samples

The customer checks into the lab to provide samples requested by the physicians.



Radiology



Taking diagnosing via images

The customer checks into the radiology lab for imaging diagnosis.



Receiving the certificate



Receiving your results

- You will receive the certificate (fit) via e-mail
- For unfit cases, the sponsor/PRO is required to visit Block 7 at Al Muhaisnah Medical Fitness Centre during working hours.



SALEM SMART CENTER JOURNEY

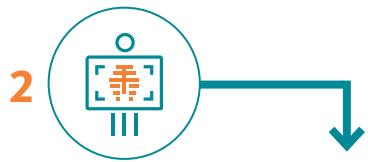
Medical Fitness Screening / Visa Stampig



Smart Check-in
Digital Payment



MEDICAL EXAMINATION



X-Ray with AI
Smart Phlebotomy



RESULTS

Results in 30 Minutes



Results via SMS & E-Mail.
Results sent to GDRFA



VISA STAMPING



Visa Stamping for Special
Categories.
Conditions Apply



Thank you for your visit



MEDICAL FITNESS SCREENING SERVICES



Embalming Body of the Deceased and Issuing No Objection Letter

These services provide the embalming of a deceased body and the issuance of a no objection letter to transfer the body outside the country.

For Whom?

Residents

Expats

Visitors

GCC Citizens



Walk-in



Al Muhaisnah MFC
Check timings on page 3

Required Documents

- Death Notification
- Original Death Certificate
- Official Documents from Embassy or Consulate regarding the cancellation
- Copy of letter from Embassy or Consulate with No Objection for body Export
- Electronic Copy of Airline Ticket

Delivery Time

45 minutes

Important Note

All the required documents must be delivered to the mortuary section before the body arrives

Service Charges

1020AED

Registration fees for embalming

1840AED

Fees into a fund for the company in charge of the deceased body

220AED

Cost for Dubai Municipality ambulance

12,000AED

Registration fees for embalming with infectious diseases

52.50 AED

Typing fees

In case of bodies infected with infectious diseases
please contact the call centre 800DHA



Medical Fitness Tests and Issuance of Medical Fitness Certificate

Under the Law (7) of the year 2008 and Decree No. (5) of the year 2016, a Medical Fitness Certificate, confirming to be free of communicable diseases, must be issued for new applicants or residents of Dubai for the purpose of issuing or renewing their residence visa.

For Whom?



Residents

Expats



Walk-in



Check timings and centres location on page 2

Required Documents

- Original valid Emirates ID or original passport
- Registration form
- Recent photograph

Delivery Time

20 minutes

Important Note

Tawajod service provides an express Medical Fitness test at your convenient location anywhere in Dubai

Service Charges

250AED

Regular Medical Fitness Service (24 Working Hours)

300AED

Regular Medical Fitness Service for household domestic servants (24 Working Hours)

700AED

Express Medical Fitness Service (6 Working Hours)

750AED

Express Medical Fitness Service for household domestic servants (6 Working Hours)

1020AED

VIP Medical Fitness Service (2 Working Hours)

700AED

Medical Fitness Service at Smart Salem Center (30 Working Minutes)

1020AED

Tawajod service
available at Al Muhaisnah Medical Fitness Centre Only

NOTE:

- Medical Fitness Certificate Delivery time is calculated during official working hours
- For the category of household domestic servants an Extra fee of AED50 will be added to the package for the Pregnancy test
- The mentioned fees do not include typing fees
- DHA has the right to amend these prices in the public's interest.



Occupational Medical Screening and Issuance of Reports

This service provides occupational health screening for staff depending on the professional category of each company.

For Whom?



Companies' staff
Citizens
Expats

E-appointment on the website



Check timings and location centres on page 3

Documents Required

- Typed application form
- Original valid Emirates ID or original passport
- Residence visa copy
- Recent photograph for medical report

Delivery Time

45 minutes

170AED	Food handler
200AED	Glass industries
570AED	Healthcare workers
200AED	Ionizing radiation
270AED	Leather industries
170AED	Maritime workers screening
300AED	Oil refining, plastic & chemical industries
270AED	Pre-employment UAE citizens
170AED	RTA drivers screening
270AED	Veterinary services
200AED	Waste management & hygiene service industries

Service Charges

200AED	Agriculture industries
540AED	Beauticians & related services/Spa workers
340AED	Car workshops & service centre
220AED	Carpenter & noise producing industries
200AED	Cement, ceramic, concrete, tissue & textile industries
200AED	Construction industries
770AED	Diwan staff
770AED	DHA licence services
200AED	Education establishment
200AED	Electric services

Note: DHA has the right to amend the above prices in the public's interest.

Payment Methods



Salem Online Registration

Registration of Salem Medical Fitness and Occupational Health Screening System for corporates and typing centres across Dubai, in order to avail the services of Medical Fitness and Occupational Health Screening conducted by Dubai Health Authority Medical Fitness Department.

For Whom?



Companies

Procedures and Steps

Submission of registration request through Salem web portal

Preparation Steps

Provide the details requested for registration with requested documents to be attached

Service Limitations

Service is limited to Medical Fitness and Occupational Health Screening for the authorised users



24/7

Documents Required

- Trade licence
- Establishment card
- Employee list from MOL/MOHRDE

Delivery Time

15 working days

Service Charges

1622.25 AED

Licence subscription fees to avail Salem services per user per year

Note: DHA has the right to amend the above prices in the public's interest.

Payment Methods





MEDICAL FITNESS FAQ





What are the prices for the lab test?

The customer can find all the lists of prices at the Reception Desk.

What are the laboratory tests needed?

It depends on the purpose of the medical report whether it is pre-employment or travel or any other reasons.

If chest x-ray is suspect, am I allowed to work?

It depends on the result whether minimal or moderate.

If my HBs Ag is positive, what will be the next step?

You will need to do PCR or what it is called a “Confirmatory Test” whether it is positive or negative.



INTERCONNECTED SERVICES



Interconnected Services

Services name	Name of related service
<ul style="list-style-type: none">• Medical fitness tests and issue of medical fitness certificate	<ul style="list-style-type: none">• Laboratory• Radiology• Vaccine
<ul style="list-style-type: none">• Occupational medical and reports	<ul style="list-style-type: none">• Nursing• Laboratory• Radiology