

Knowledge Management System (KMS) Policy



The Knowledge Management System (ISO 30401 : 2018)

Dubai Health Authority is committed to:

- Providing effective integrated data platforms to support decision making by implementing a knowledge management system in accordance with ISO 30401:2018 .
- Developing, saving, testing and reviewing implementation plan of knowledge management system (KMS).
- Providing a framework and guidelines for setting, reviewing and achieving the objectives of the knowledge management system.
- Meeting the legal, legislative, regulatory, policy and other requirements of DHA.
- Maintaining the contents of the knowledge management system to be used by employees to coordinate capture, storage, sharing and use of information and knowledge within DHA and to eliminate the invalid knowledge as well.
- Reviewing knowledge content at least annually to ensure that it remains accurate and complete.
- Continuous improvement of the knowledge management system to ensure its effectiveness and achieving its objectives.
- Management of the balance between knowledge sharing and knowledge protection.

DHA Leadership affirms its commitment to this policy while ensuring that this policy is implemented effectively and shared with all employees and stakeholders.


Director General