

Governance Policy



Code of Practice for Delivering Effective Governance of
Organizations (BS 13500: 2013)

Dubai Health Authority is committed to:

- Identifying and updating the tools, mechanisms and procedures for governance in line with the Authority's founding documents, the nature, size and complexity level of the Authority's work, and in accordance with BS 13500:2013 requirements.
- Defining and updating the tools, mechanisms and procedures for the Governance Management System in accordance with best practices and international standards to ensure the efficiency and effectiveness of control processes and the achievement of corporate governance principles.
- Improving the effectiveness and efficiency of managing operations, utilizing public resources and employing them to achieve the Vision, Mission and strategic goals.
- Building a culture of stakeholder participation in drawing up policies, making decisions, evaluating operations and services, and responding to the requirements and needs of stakeholder with high quality and appropriate speed to ensure their happiness.
- Achieving the principle of accountability and enhancing the professional behavior and ethical values of its employees through adherence to relevant legislation and regulations and DHA Governance Framework.
- Ensure that there is no ambiguity overlap or duplication between the specializations, tasks, powers, service level agreements, components of the organizational structure, committees and teams, and combating corruption in all its forms and practices by developing, safe-guarding, testing reviewing and monitoring the implementation of the Governance Management System.
- Continuous improvement of the governance control measures to ensure its effective performance in achieving its objectives.

DHA Leadership affirms its commitment to this policy while ensuring that this policy is implemented effectively and shared with all employees and stakeholders.

Director General