

# Corporate Environmental Health & Safety Dept Manual



- 01 Introduction on DHA
- 02 Vision, mission and values
- 03 Organizational Structure
- 04 Environmental Health and Safety Standards and System section
- 05 EHS Operations Section
- 06 Sustainability Management Section
- 07 CEHSD service

# About DHA

The Dubai Health Authority (DHA) was created, in June 2007, by Law 13 issued by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE, Ruler of Dubai, with an expanded vision to include strategic oversight for the complete health sector in Dubai and enhance private sector engagement.

Prior to the establishment of the DHA, the Department of Health and Medical Services, which was established in 1973, was the functioning authority that almost exclusively focused on health service delivery.

In May 2018, H.H Sheikh Mohammed, issued Law No. (6) of 2018 of the DHA. The new law further enables the DHA to achieve its objectives including regulating medical services in Dubai, enhancing competitiveness and transparency, improving medical services and products based on international best practices and achieving the sector's objectives according to approved strategic plans.

H.H Sheikh Mohammed also issued Decree No. 17 of 2018 establishing subsidiaries of the DHA, the Dubai Healthcare Corporation and Dubai Health Insurance Corporation to further enhance healthcare services in Dubai and enable DHA to fulfill its responsibilities and obligations.

# Vision, Mission & Values



## Vision

Towards a healthier and happier community.



## Mission

Transforming Dubai into a leading healthcare destination by fostering innovative and integrated care models and by enhancing community engagement



## Values

**Consumer centricity:** To prioritize the individual experience in the care delivery process through a coordinated set of services that are tailored to the needs, safety and preferences of the consumers, their families and their caregivers. Individuals, with their families and caregivers should be involved in decisions about their care and treatment.



## Efficiency

To maximize the value of healthcare services delivered by pursuing efficiency and appropriate allocation and utilization of resources.

# Vision, Mission & Values



## Accountability and transparency

To be accountable for delivering high quality healthcare services and accountable for the communities served. A system of responsibility and accountability should be put in place to track the process of health related decisions and ensure that the process and results are transparent and clear to the public, patients, healthcare workforce and the communities served.



## Innovation

To embrace an innovative and interdisciplinary approach to clinical care that strives to enhance the lives of the communities served.



## Excellence

To aspire to the highest standards of excellence and professionalism in the provision of care



## Engaged and motivated workforce

To create a work environment that can motivate and attract talented healthcare workforce. The aim is to create engaged, attentive and accomplished workforce that provides distinctive and compassionate care and foster patient trust.

# organizational structure

The Corporate Environmental Health and Safety Department is under the Corporate Shared Support Services Sector of DHA which consists of three sections: "Safety Standards and Systems Section", Sustainability Management Section and the EHS Operations Section



# The EHS Standards and Systems Section

The EHS Standards and Systems Section is in charge of implementing an integrated health system for occupational and environmental safety. Its main tasks include:

- 01** Raising awareness and training amongst employees working within DHA facilities and administrative on the emergency evacuation and its procedures.
- 02** Ensuring that employees working within DHA facilities are wearing the appropriate attire and any other type of equipment required whilst performing their role or tasks.
- 03** Placing the needed health and safety signage in all DHA facilities.
- 04** Conducting regular inspections to ensure that the working environment is abiding with the health and safety requirements.
- 05** Taking the necessary action in the event of non-compliance with the occupational health and safety standards.
- 06** Ensuring a safe and healthy working environment by providing the necessary equipments required.

# EHS Operations Section

is responsible for implementing an integrated health and safety system for the occupational and environmental safety within DHA. The main tasks of the section are:



Preparing a proper assessment for environmental safety and health practices and processes for all the activities and roles of the organizational units in the authority



Ensuring compliance of the organizational units of the authority with the application of work mechanisms and environmental safety and health policies according to the activities and roles entrusted to them.



Conducting training and awareness programs for employees about the processes of environmental safety and health in all the organizational units of the authority.



Identifying the operational risks of the organizational units in the authority and assisting in their development and determining the criteria for reducing them through the participation of these units in their workshops.



# Sustainability Management Section

The Sustainability Management Section works on developing and implementing programs, initiatives and policies related to sustainability in social, economic and environmental fields. Its main tasks are:



Ensuring the implementation of an integrated system of sustainability management in DHA in accordance with the methodologies adopted by the government of Dubai and international best practices



Developing and implementing programs, initiatives and policies related to sustainability in the social, economic and environmental fields, by organizing community initiatives at the DHA and participating in volunteering exhibitions at local universities.



Enhancing the culture of environmental health and safety amongst DHA employees

# Our services

## Volunteering platform

Enables the community and the employees to participate in community initiatives organized by the DHA and providing volunteering program for students

Please visit [www.dha.gov.ae](http://www.dha.gov.ae) and click on the login icon to access the Volunteering Platform.

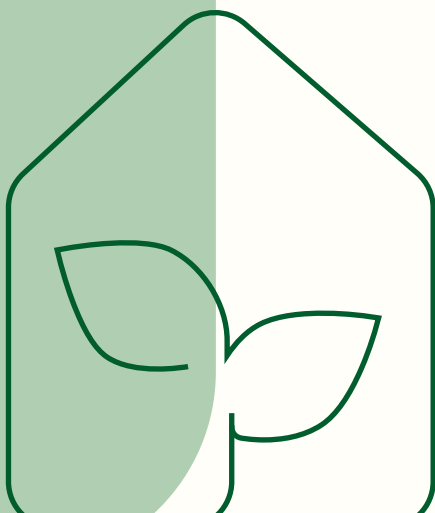
Scan the barcode below to avail  
the Corporate Social Responsibility and Volunteering Guideli



# Green House

The Green House project was launched in 3 of the primary health care centers (Nad Al Hammar, Al Mizhar and Al Barsha) so far with aims to transform them into sustainable buildings through an innovative pioneering system in the field of agriculture. Hydroponic technology was used to plant whilst preserving water consumption .

Scan the barcode below to avail  
the green house booklet

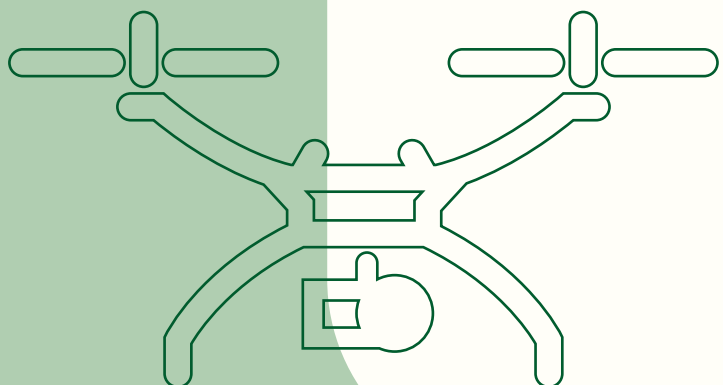


# Green Wings

The drone plane "Green Wing" was launched as part of an innovative project in the field of urban planning in a sustainable low emission method.

The Drone is loaded with a thermal imaging camera that measures the areas in the health facilities through providing carbon fingerprint images that enables to analyze, redesign and distribute agriculture in the correct locations.

Scan the barcode below to avail  
the green wings project



# Providing specialized training courses on environmental health and safety



## General Orientation

Orientation regarding fire safety and hazardous material management for all new staff – Scheduled once a month



## Mandatory Education

Theoretical training sessions for the staff who do not have access to the online mandatory training



## Online Mandatory

Online training for fire safety, hazardous materials, utilities, security and infection



## Fire Drills

Carried out in all units to simulate emergency response scheduled twice a year

# Contact Details

CEHSD@dha.gov.ae

for volunteering contact the email below:

volunteer@dha.gov.ae



800342  
045024339



7:30 AM - 14:30 PM